



## NDA Quarterly Leadership Meeting – Agenda

Thursday, May 19, 2022 (6 – 7:30 p.m.)

- **Introductions** (6:00 – 6:10)
- **Topics Around Events** (6:10 – 6:25)
  - Logistics and support reminders
    - Permits
      - City Temporary Event Permits / Block Parties  
[www.milwaukieoregon.gov/events/temporaryeventpermit](http://www.milwaukieoregon.gov/events/temporaryeventpermit)
      - NCPRD Special Use Permits (<https://ncprd.com/special-use-permits>)
  - Event Supply Trailer
  - Marketing Assistance (City website, social media, NDA Friday Updates, etc.)
  - Pride Month (June 4) and Juneteenth Celebration (June 18)
  - Carefree Sunday (Aug. 7 – 11 AM – 4 PM)
  - Organizations and community groups asking NDAs for funding for events
  - Anything else about events that you want to talk about?
- **Planning Commission's Role as Community Involvement Advisory Committee (CIAC)** (6:25 – 6:30)
  - Discuss the idea for a representative of CIAC attending NDA Leadership Meetings (Planning Commission bylaws attached. Relevant part highlighted in green.)
- **2022 Milwaukie Community Survey / Potential NDA Interest Survey** (6:30 – 6:50)
  - Review results of Community Survey and talk about what it means for the NDAs (Survey results attached)
  - Discuss the idea of an NDA interest survey on Engage Milwaukie (Launch June or July)
    - Discuss results at Sep. 15, 2022 NDA Leadership Meeting – Each NDA could use results to help with goal setting for year
- **Announcements, Reminders, and Other Business** (6:50 – 6:55)
  - **Annual NDA Grant Program Report (July 1, 2021 to June 30, 2022)** – Due Fri., May 27
  - **Results of May Elections** – Be sure to collect contact information from any newly elected members (Including name, telephone number, email, and physical address)
  - **Upcoming NDA Training**
    - **NDA Orientation and Training** – Thu., Jun. 16 (6-7:30 PM)
    - **One-on-one training** – Available to newly elected NDA officers as needed

**Continued on back...**

- **Round Table** (6:55 – 7:30)
  - Each NDA will be asked to provide a five-minute synopsis of what each has been up to including events, projects, recent successes, opportunities to partner with other NDAs, etc.
- **Adjourn – Thanks for coming!** (7:30)

**SAVE THE DATE!** - Next **NDA Quarterly Leadership Meeting** is scheduled for **Thursday, September 15 (6-7:30 PM)**. Please join us!

## **MILWAUKIE PLANNING COMMISSION BYLAWS**

### **ARTICLE I NAME**

The name of this commission is the Planning Commission (Commission).

### **ARTICLE II PURPOSE, AUTHORITY, AND OBJECTIVE**

- A. **Purpose.** The purpose of the Commission is to serve as an advisory body to, and a resource for, the City Council in land use matters. In addition, the Commission will carry out the roles and responsibilities as assigned under Milwaukie Municipal Code (MMC) Section 2.16.010.
- B. **Authority.** The Commission is authorized by ORS 227 and MMC Chapter 2.16.
- C. **Objective.** The Commission's objectives include articulating the community's values and commitment to socially and environmentally responsible uses of its resources as reflected in the Comprehensive Plan.
- D. **Open Meetings.** All meetings of the Commission are open to the public. The Commission has the authority to conduct an executive session under ORS 192.660.

### **ARTICLE III MEMBERSHIP**

- A. **Appointment.** Each Commission member will be appointed by the Mayor with the consent of Council, consistent with MMC 2.10.030 G. Members will serve at the pleasure of the Council.
- B. **Term of Office.** Terms are for a period of four years. Commission members may serve no more than two consecutive full terms, unless there is an interval of at least one term prior to reappointment. The Council may waive this limitation if it is in the public interest to do so.
- C. **Membership.** The Commission consists of seven members. No more than two members may be non-residents, and no more than two members can be engaged in the same kind of occupation, business, trade, or profession. No member may be a City of Milwaukie officer, agent, or employee; and no more than two voting members of the Commission may engage principally in the buying, selling, or developing of real estate for profit as individuals; or members of any partnership, or officers or employees of any corporation that engages principally in the buying, selling, or developing of real estate for profit.
- D. **Vacancies and Removal.** Vacancies are filled in the same manner as the original appointments. A member of the Commission may be removed by the appointing authority, after hearing, for misconduct or nonperformance of duty.
- E. **Attendance.** Upon failure of any member to attend three consecutive meetings, the Commission may recommend termination of that appointment to the Council, and the Council may remove the incumbent from the Commission and declare the position vacant to be filled in the manner of a regular appointment.

- F. **Compensation.** Commission members will receive no compensation for their service, but will be fully reimbursed for all duly authorized expenses.

#### ARTICLE IV OFFICERS AND STAFFING

- A. **Officers.** The officers consist of a Chair and a Vice Chair who will be selected by the membership and who will serve at the pleasure of the membership for one year. Nominations and election of new officers will be taken from the floor at the Commission's first meeting of the calendar year. Officers may be re-elected. In the event that an officer is unable to complete the specified term, a special election will be held for the completion of the term.
- B. **Chair.** The Chair will preside at all deliberations and meetings of the Commission and call special meetings in accordance with these Bylaws and review Commission agendas with the staff liaison.
- C. **Vice Chair.** During the absence, disability, or disqualification of the Chair, the Vice Chair will exercise or perform all duties and be subject to all the responsibilities of the Chair. In the absence of the Chair and Vice Chair, the remaining members present will elect an acting Chair.
- D. **Staff.** The City of Milwaukie Planning Department will provide staff support to the Commission for: land use issues, meeting notifications, postponements, final disposition of matters, and other steps taken or acts performed by the Commission, which include administrative housekeeping functions such as word processing, minutes preparation, copying, and information gathering to the extent the budget permits.

#### ARTICLE V ORGANIZATIONAL PROCEDURES

- A. **Meetings.** The Commission will hold meetings as necessary at a time and place designated by staff consistent with Oregon Public Meetings Law. Typically, the Commission meets at least once a month on the second and/or fourth Tuesday at 6:30 p.m. at City Hall. Commission meetings will end no later than 10:00 p.m., unless extended by majority vote of the Commissioners present and participating in the Agenda item that is under consideration at that time. An extension to 10:30 p.m. is allowed by Commission action. If a meeting has not concluded at 10:30 p.m., the Commission may vote on the Agenda item, consider another extension of up to 30 minutes, or vote to continue the item to the next available meeting.
- B. **Quorum.** A quorum is four of the voting membership of the Commission. If a quorum is not attained fifteen minutes following the scheduled time of call to order, the meeting will be cancelled. In the event it is known by the Director prior to a meeting that a quorum will not be present at any meeting, the Director will notify the Commission members. All items scheduled for the meeting will be automatically continued to a regularly scheduled meeting unless the Director determines that a special meeting is needed. The Director will post notice of the continuance on the exterior doors of City Hall notifying the public of the continuance and specifying the date and time when the continued items will be before the Commission. The Notice will remain through the evening on which the meeting is originally scheduled.

C. **Order of Business.** The Chair will have the authority to arrange the order of business as is deemed necessary to achieve an orderly and efficient meeting. In general, the order of business will be as follows:

1. Call to order – Procedural Matters
2. Minutes
3. Information Items
4. Audience Participation
5. Public Hearings
6. Worksession Items
7. Planning Department Other Business/Updates
8. Planning Commission Discussion Items
9. Forecast for Future Meetings.

D. **Voting.** All members who are present at a Commission Meeting, including the Chair and Vice Chair, are allotted one vote each on all motions. The concurrence of a majority of the Commission members present will be required to decide any matter. In the case of a tie vote, the matter is not complete. One new motion may be made. If a majority vote is not obtained on that motion the agenda item fails. A motion may be made by any Commissioner with the exception of the presiding officer. All Commissioners, when a vote is taken, will vote unless he or she abstains from voting and cites the reason for the record. Staff will call the roll, altering the order of members called. The Chair will vote last.

E. **Reconsideration of Actions Taken.** A member who voted with the majority may move for a reconsideration of an action at the same meeting only. The second of a motion may be a member of the minority. Once a matter has been reconsidered, no motion for further reconsideration will be made without unanimous consent of the Commission.

F. **Minutes.** A staff representative or designee will be present at each meeting and will provide for a sound, video, or digital recording, or written minutes of each meeting. The record of the meeting, whether preserved in written minutes or sound, video, or digital recording, will include at least the following information:

- Names of the Commission members present;
- All motions and proposals, and their disposition;
- The results of all votes and the vote of each Commission member by name;
- The substance of any discussion on any matters; and,
- A reference to any document discussed at the meeting;

Written minutes need not be a verbatim transcript, but give a true reflection of the matters discussed at the meeting and the views of the participants.

Minutes shall be reviewed and voted upon by the Commission at a regular meeting.

Upon approval of the minutes by the Commission, a staff representative will sign and make the minutes available to the public within a reasonable time after the meeting.

- G. **Repeal or Amendments.** The Commission may review these bylaws periodically and forward suggested revisions to the Council for approval. These bylaws may be repealed or amended, or new bylaws may be adopted by a majority vote of the Council on its own initiative, or upon a recommendation from the Commission.
- H. **Meeting Conduct.** The meeting conduct for this Commission is these bylaws except where superseded by or local, state, or federal law.
- I. **Statement of Economic Interest.** Commissioners are required to file annual statements of economic interest as required by ORS 244.050 with the Oregon Government Standards and Practices Commission.

## ARTICLE VI DUTIES OF OFFICERS

- A. **Duties of the Chair.** The Chair or Vice Chair, in addition to the duties in Article IV, will preserve the order and decorum of the meeting.
  - 1. The Chair may assess the audience at the beginning of the meeting, and, with the consent of the Commission, announce reasonable time limits.
  - 2. The Chair will direct the planning staff to summarize the issues to be addressed and the criteria to be applied by the Commission during its deliberations, following the conclusion of public hearing testimony.
  - 3. The Chair will summarize the hearing results and state the appeal process at the conclusion of the public hearing.
- B. **Requesting Response and Opinion.** The Chair will ask for response and opinion from the members of the Commission.
- C. **Appointments to Specific Projects on Committees.** The Chair may appoint Commissioners to specific projects or committees, and may select a Commissioner to be spokesperson for the Commission when the Chair or Vice Chair is unavailable.
- D. **Confer with Director.** The Chair or Vice Chair shall confer with the Planning Director (Director) on a regular basis outside scheduled meetings concerning the direction each expects of the Commission.
- E. **Orientation of New Members.** The Chair, in conjunction with the Director, will orient new members.

## ARTICLE VII DUTIES OF THE COMMISSION

- A. **Duty of Commissioner.** Commissioners will address all those who come before the Commission in a formal and courteous manner.
- B. **Absence From a Meeting.** If a Commissioner is unable to attend a meeting, it is that Commissioner's responsibility to inform the Community Development staff and/or the Commission Chair of that fact prior to the meeting to be missed.

C. **Site Visits.** Prior to Commission meetings, Commissioners are encouraged to visit sites that are subjects for land use actions. If a Commissioner visits a site, he or she will report on the record any information gained from the site visit that is not consistent with the information included in the application or staff report.

D. **Method of Handling Conflicts by Members.** In accordance with ORS 244.135: (1) A member of the Commission will not participate in any Commission proceeding or action in which any of the following has a direct or substantial financial interest:

1. The Commission or the spouse, brother, sister, child, parent, father-in-law, mother-in-law of the Commissioner; or
2. Any business in which the Commissioner is then serving or has served within the previous two years; or
3. Any business with which the Commissioner is negotiating for or has an arrangement or understanding concerning prospective partnership or employment.

Any actual or potential interest must be disclosed at the meeting of the Commission where the action is being taken.

E. **Meeting Preparation.** Commissioners will prepare for participation at a meeting by fully reviewing the staff report and materials provided by the Director. If a Commissioner is unable to attend a hearing on a quasi-judicial application that is continued to another hearing, the Commissioner will not take part in the continuance hearing unless the Commissioner:

1. Reviews the staff report and materials provided by the Director as well as:
  - a. all materials submitted at the hearing, and
  - b. any additional materials prepared by the planning staff applicable to the application, and
  - c. either the audio recording of the hearing or the draft minutes of the hearing.
2. Declares that they are prepared to participate.

F. **Duties Assigned by Council.** The Commission will carry out the duties assigned to it by Council relating to development, updating, and general maintenance of the Milwaukie Zoning Ordinance and the Milwaukie Comprehensive Plan.

- a. The Commission will serve as the Community Involvement Advisory Committee (CIAC). Each Commissioner will be considered appointed to the CIAC at the same time as he or she is appointed to the Commission and will serve on the CIAC for the duration of their term. The CIAC will implement the City's community involvement program pursuant to the requirements and relevant guidelines set forth in Statewide Planning Goal 1 and the Comprehensive Plan specific to land use that addresses:

- Opportunities for widespread public involvement
  - Effective two-way communication with the public
  - The ability for the public to be involved in all phases of the planning process
  - Making technical information easy to understand
  - Feedback mechanisms for policy-makers to respond to public input, and
  - Adequate financial support for public involvement efforts.
- b. The Planning Commission will reserve time on every agenda to meet as needed as the CIAC, and will convene for an annual meeting.
2. **Other Duties.** At least once per year, the Commission will hold a meeting to which Neighborhood District Association (NDA) leaders (e.g., the NDA chair and the chair of the land use committee) are invited to discuss land use issues and community outreach with the Commission.

## ARTICLE VIII GOALS AND OBJECTIVES

- A. **Annual Goal Review.** The Commission will review the Council goals annually for establishment of Commission goals which enhance and augment those of the Council.
- B. **Establishment of Commission Goals.** The Commission will establish goals, at a minimum, annually.





CITY OF MILWAUKIE






# 2022 Milwaukie Community Survey

*Results from a Survey of Milwaukie Residents  
Conducted March 12-April 11, 2022*



OPINION  
RESEARCH  
& STRATEGY

# Survey Methodology

Dates	March 12-April 11, 2022
Survey Type	Dual-mode Resident Survey
Research Population	Residents of Milwaukie ages 18+
Total Interviews	520 overall, inclusive of oversamples yielding 56 Latino respondents and 55 people of color who are not Latino
Margin of Sampling Error	±4.9% at the 95% Confidence Level
Contact Method(s)	 Telephone Calls  Email Invitations  Text Invitations
Data Collection Mode(s)	 Telephone Interviews  Online Interviews
Languages	English and Spanish

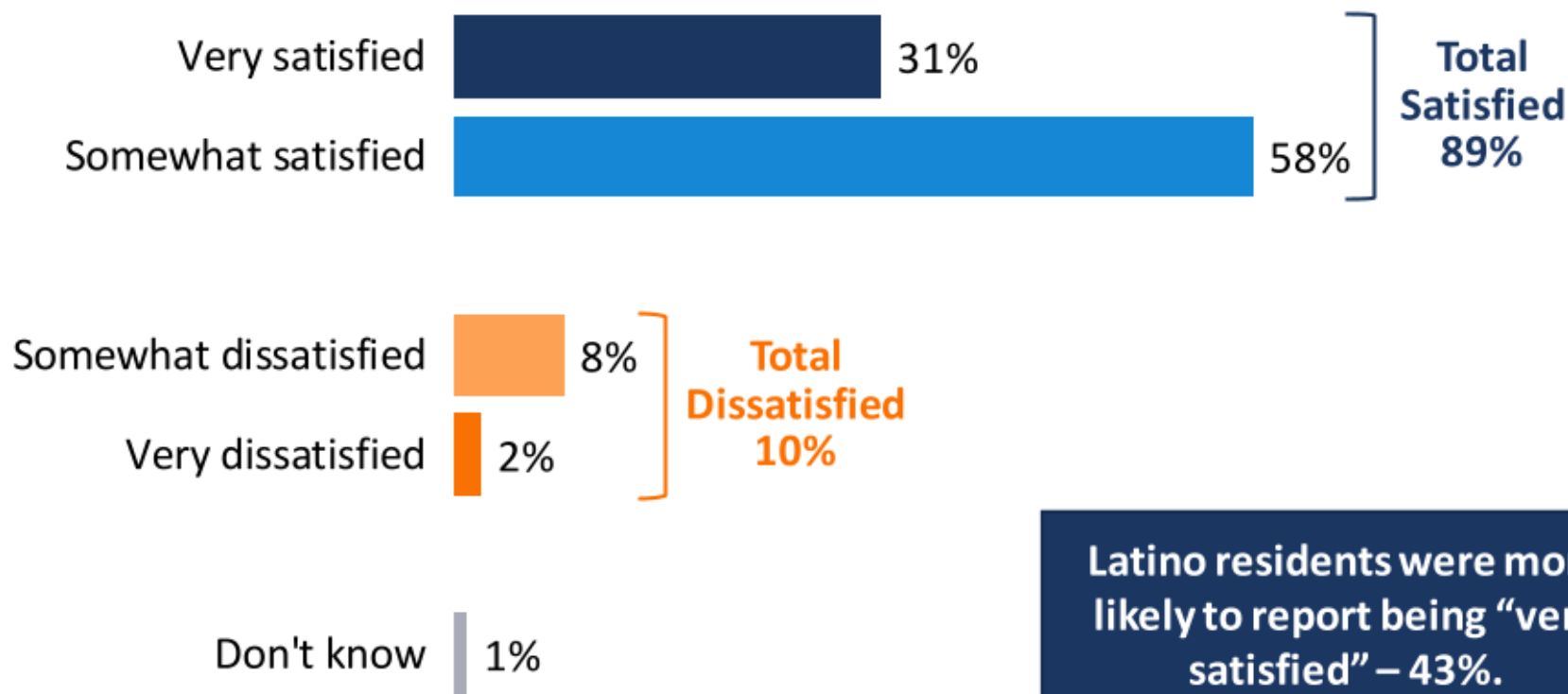
*(Note: Not All Results Will Sum to 100% Due to Rounding)*



# **Key Issues Facing the City**

# Nearly nine in ten residents are satisfied with Milwaukie's quality of life.

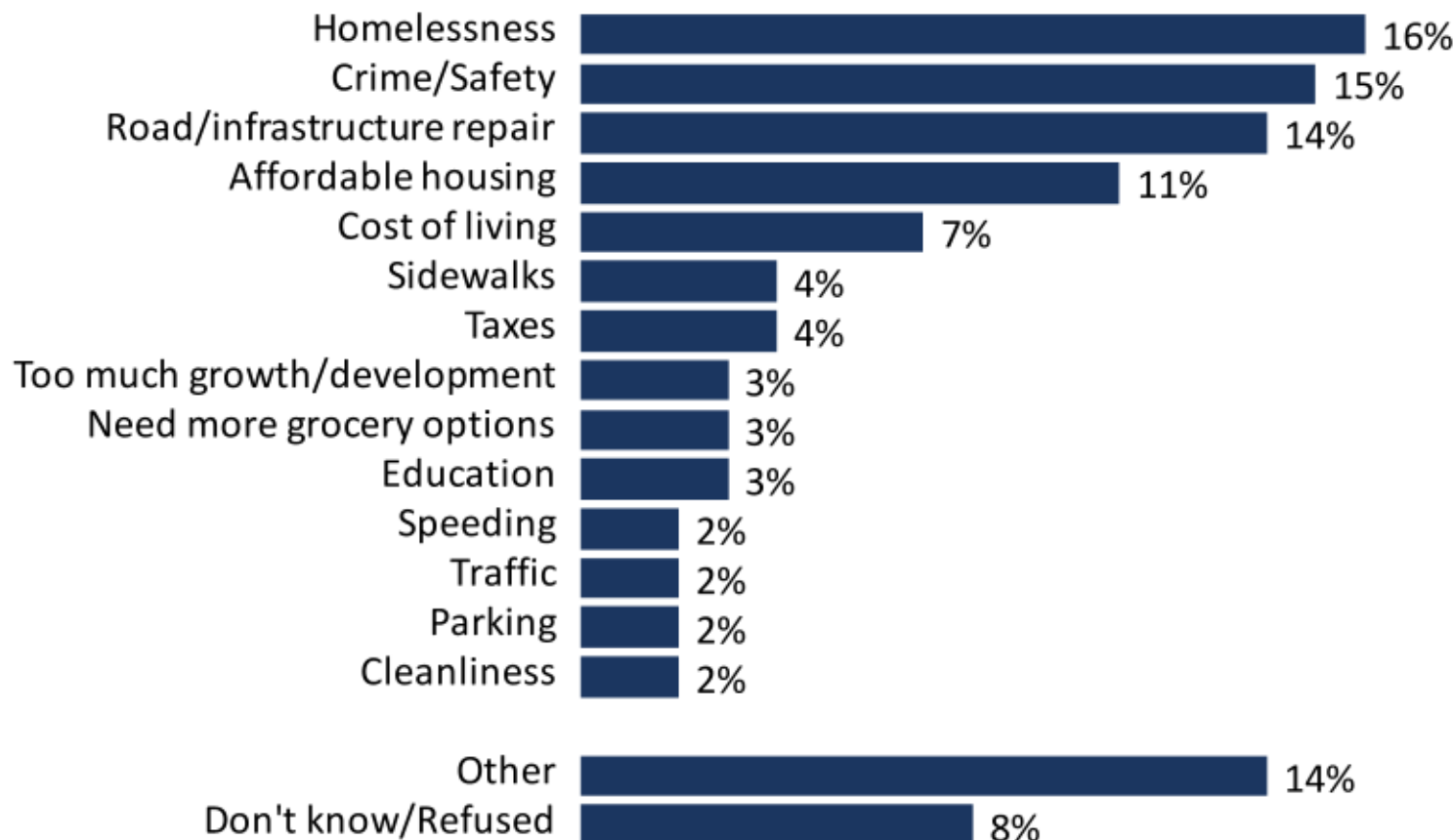
*Please tell me how satisfied you are with the overall quality of life in Milwaukie: very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied.*



# Top issues they want the City to address included houselessness, crime and roads.

*For you personally, what is the single most important issue for the City of Milwaukie to address over the next year?*

*(Open-ended; Top 2% and Above Responses Shown)*



# Verbatim Responses on Most Important Issue

Bringing some business and vibrancy to downtown.

Protecting existing trees instead of removing them for multipurpose paths and new houses.

The poor condition of streets and roads.

Street parking, communication about work going on in the streets. Why don't they finish one section before starting another?

Overbuilding and the resulting traffic/parking problems.

Maintaining public pride in our city services, educational development, and supporting the people working in our community.

Keeping citizens safe and costs down.

Streets have too many potholes.

Housing affordability.

Address any homeless camps that appear within city limits.

Number of grocery stores is too few.

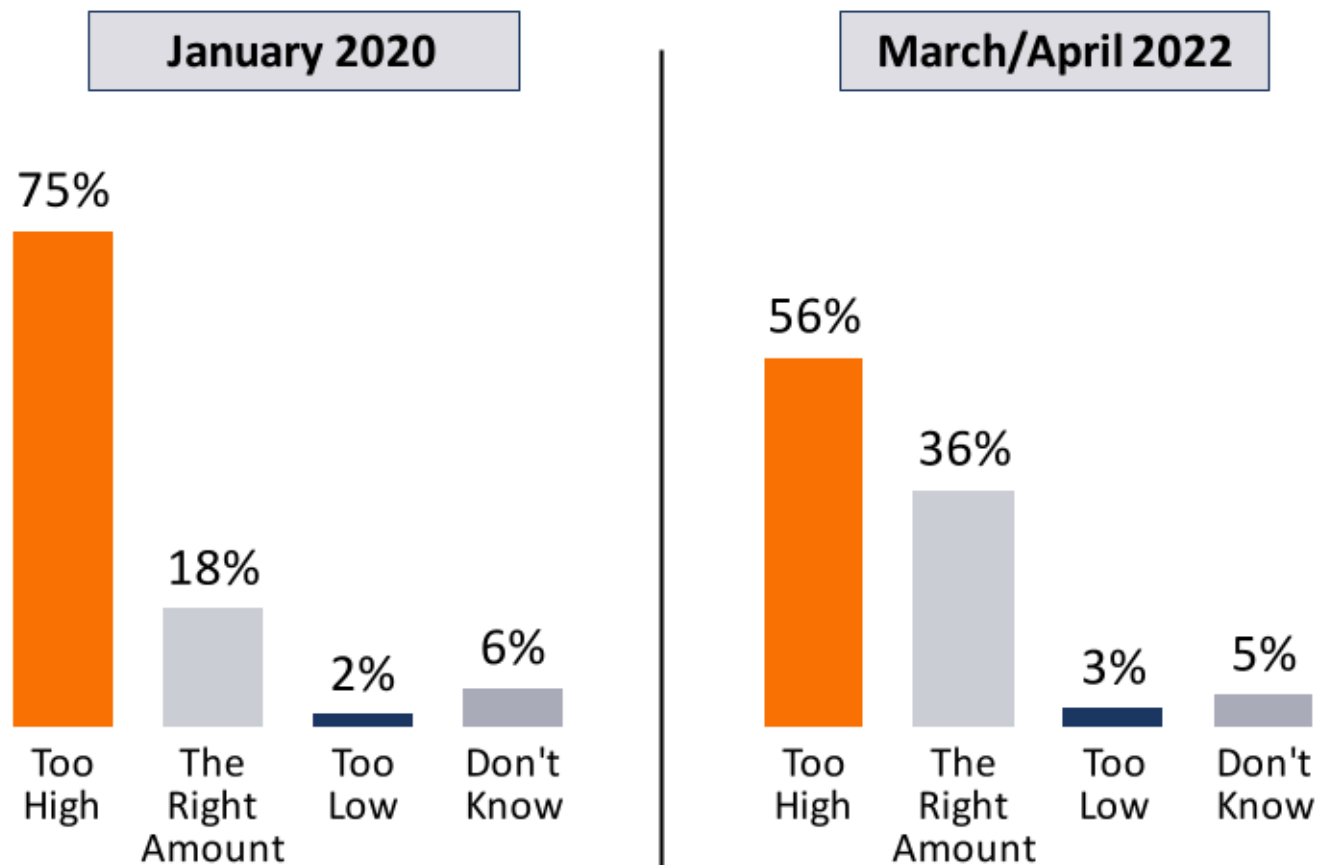
Traffic safety. Crack down on speeding and continue to add more sidewalks on the east side of town.

People driving too fast in neighborhoods with no concern for walkers or bikers.

The influx of homeless people ... makes people feel less safe.

# A majority of residents feels housing costs are too high – but fewer overall than in 2020.

*In general, do you think the cost of housing in the city of Milwaukie is: too high, the right amount, or too low?*



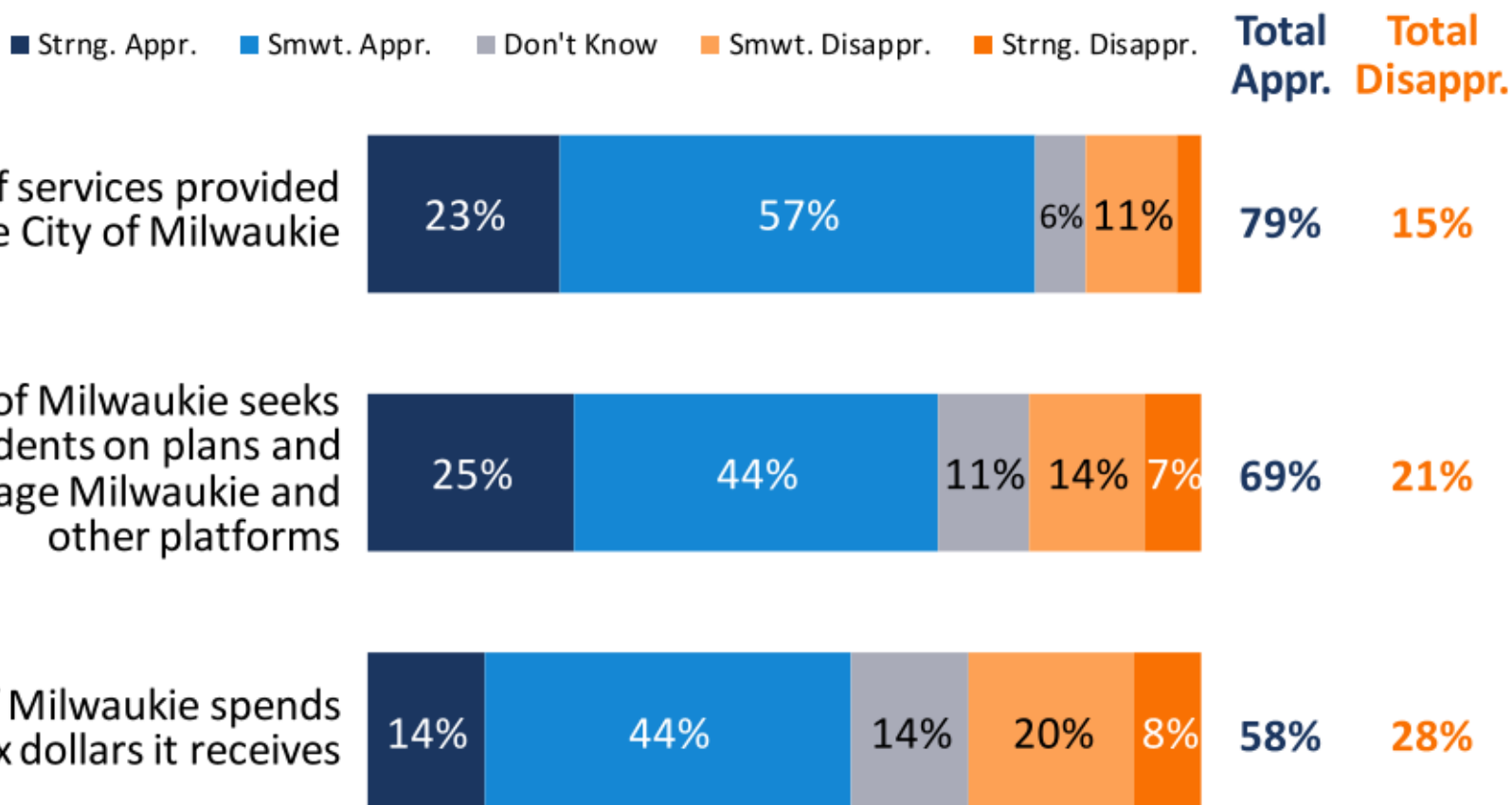
Non-Latino people of color are especially likely to see housing prices as too high (64%), as are renters (65%) and those in lower-income households (79%).



# **Views of City Services**



# Residents broadly approve of the quality of City services, how the City engages with residents, and how the City spends tax dollars.



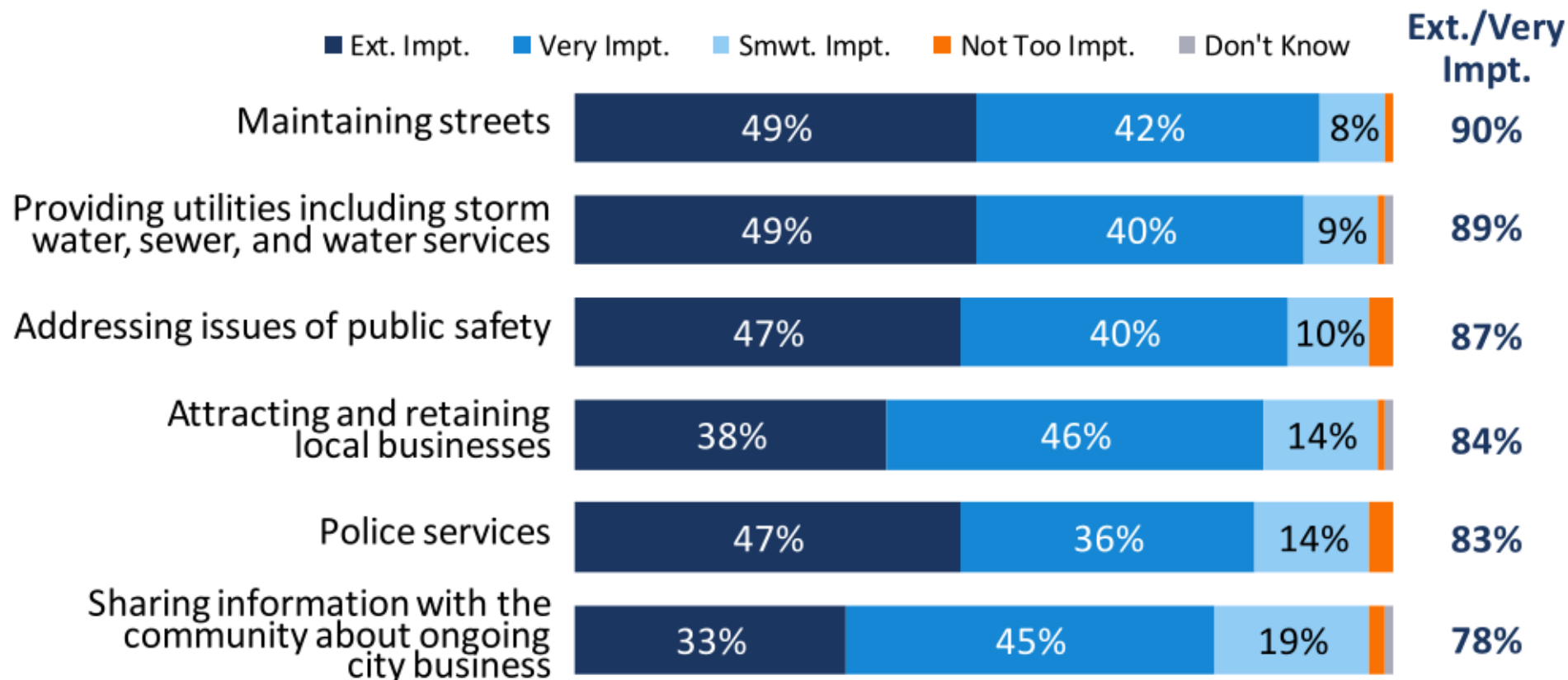
# Assessing City Services in Detail



- In order to evaluate City services in more detail, we asked residents two questions about 13 key services:
- *How important is the service to making Milwaukie a good place to live?*
- *Are you satisfied or dissatisfied with that service?*
- Because not every resident uses every service, we also show results just for those with an opinion on satisfaction either way.
- Then, by comparing responses on these two metrics of importance and informed satisfaction, we can look at areas where the City is doing well (higher importance, higher satisfaction) and places with a particular need for improvement (higher importance, lower satisfaction).
- The following slides show results for each question and how the results compare.

# Residents see street maintenance, utility services, and public safety as critical services.

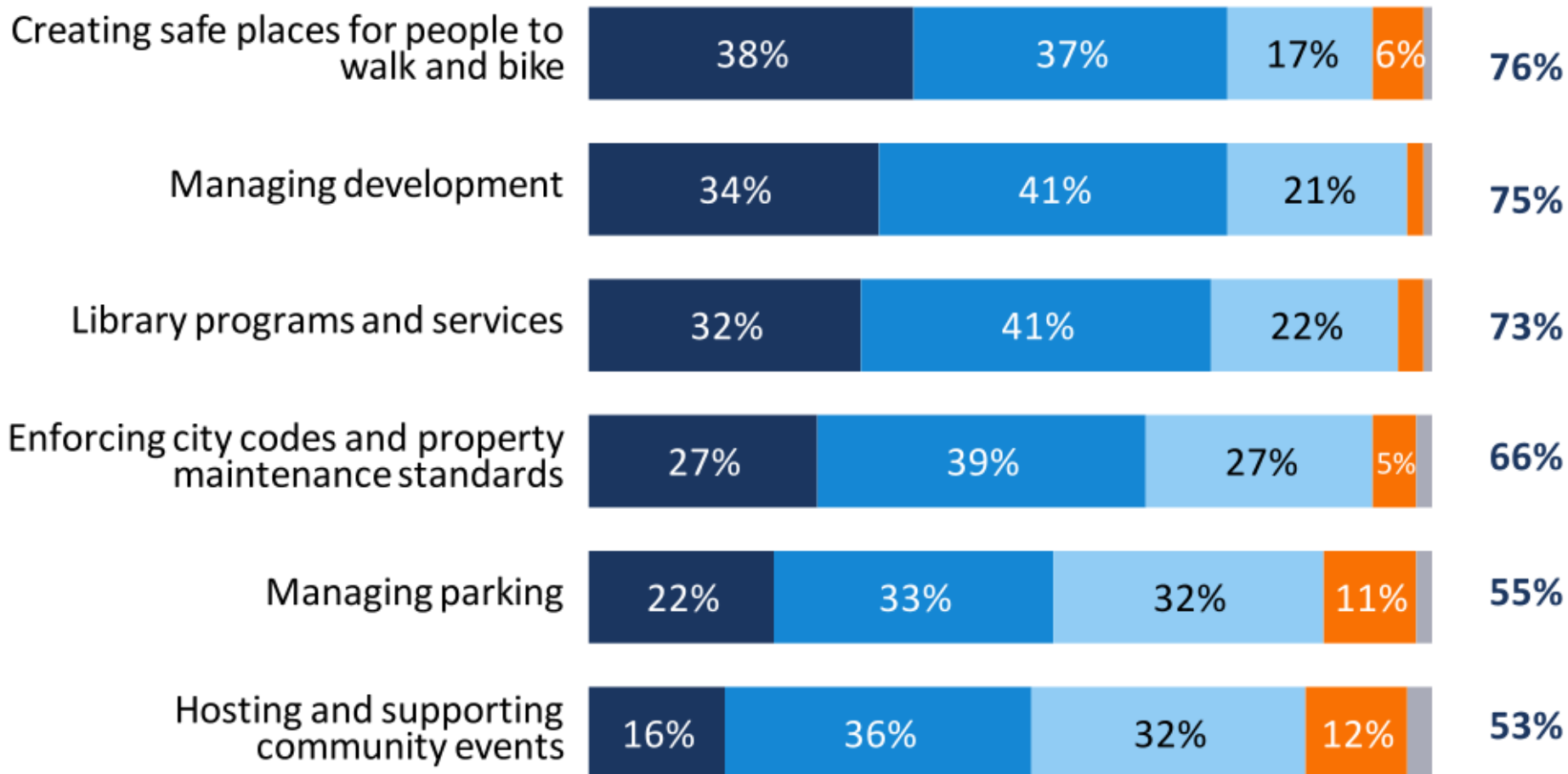
*Let me ask you about some specific City services provided to Milwaukie residents. Please tell me how important each service is to making Milwaukie a good place to live: extremely important, very important, somewhat important, or not too important. If you have no opinion or don't know about a service I mention to you, you can tell me that too.*



# Majorities also highly value things like managing development and parking.

■ Ext. Impt. ■ Very Impt. ■ Smwt. Impt. ■ Not Too Impt. ■ Don't Know

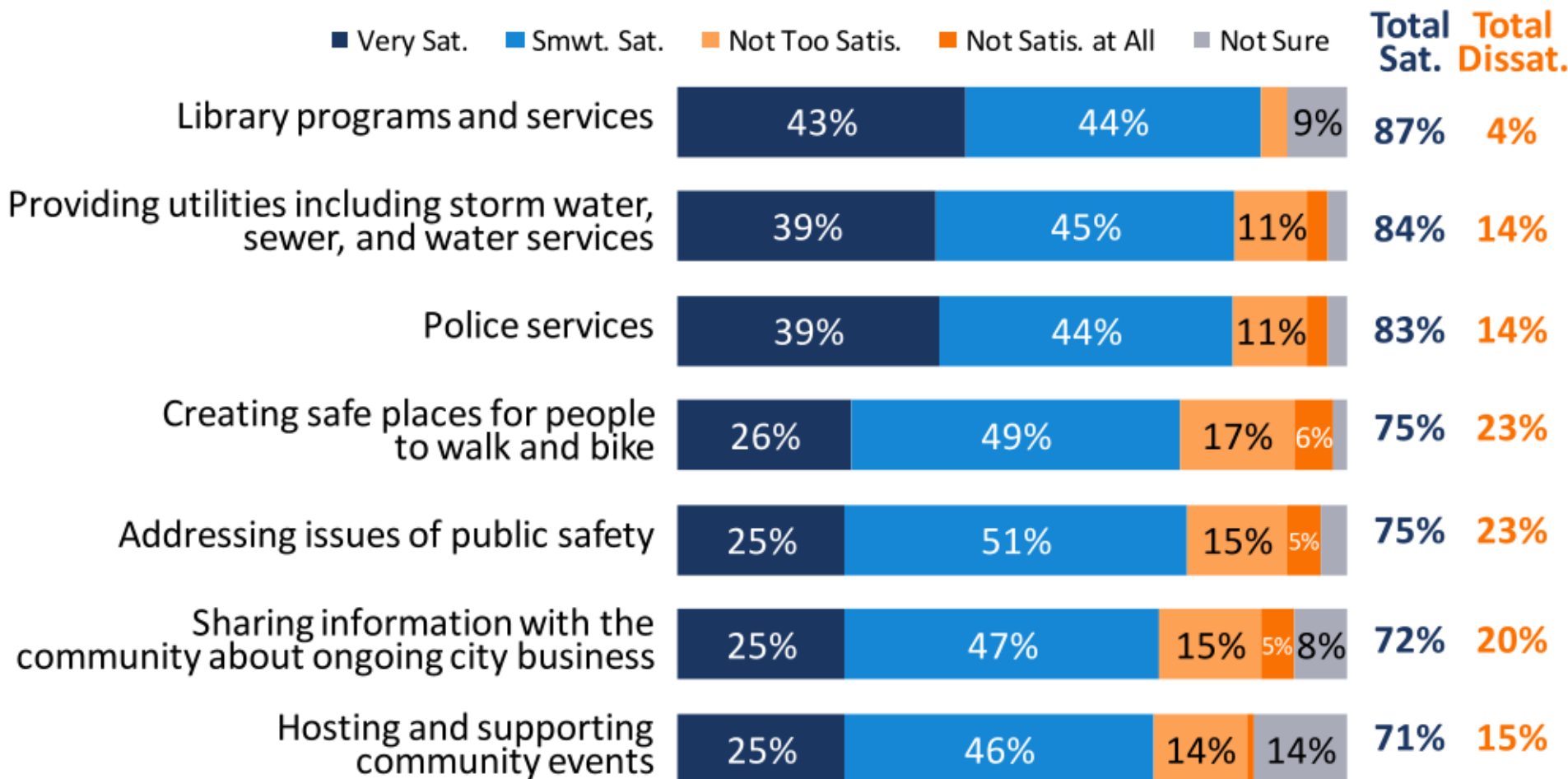
Ext./Very Impt.



Q4. Let me ask you about some specific City services provided to Milwaukie residents. Please tell me how important each service is to making Milwaukie a good place to live: extremely important, very important, somewhat important, or not too important. If you have no opinion or don't know about a service I mention to you, you can tell me that too.

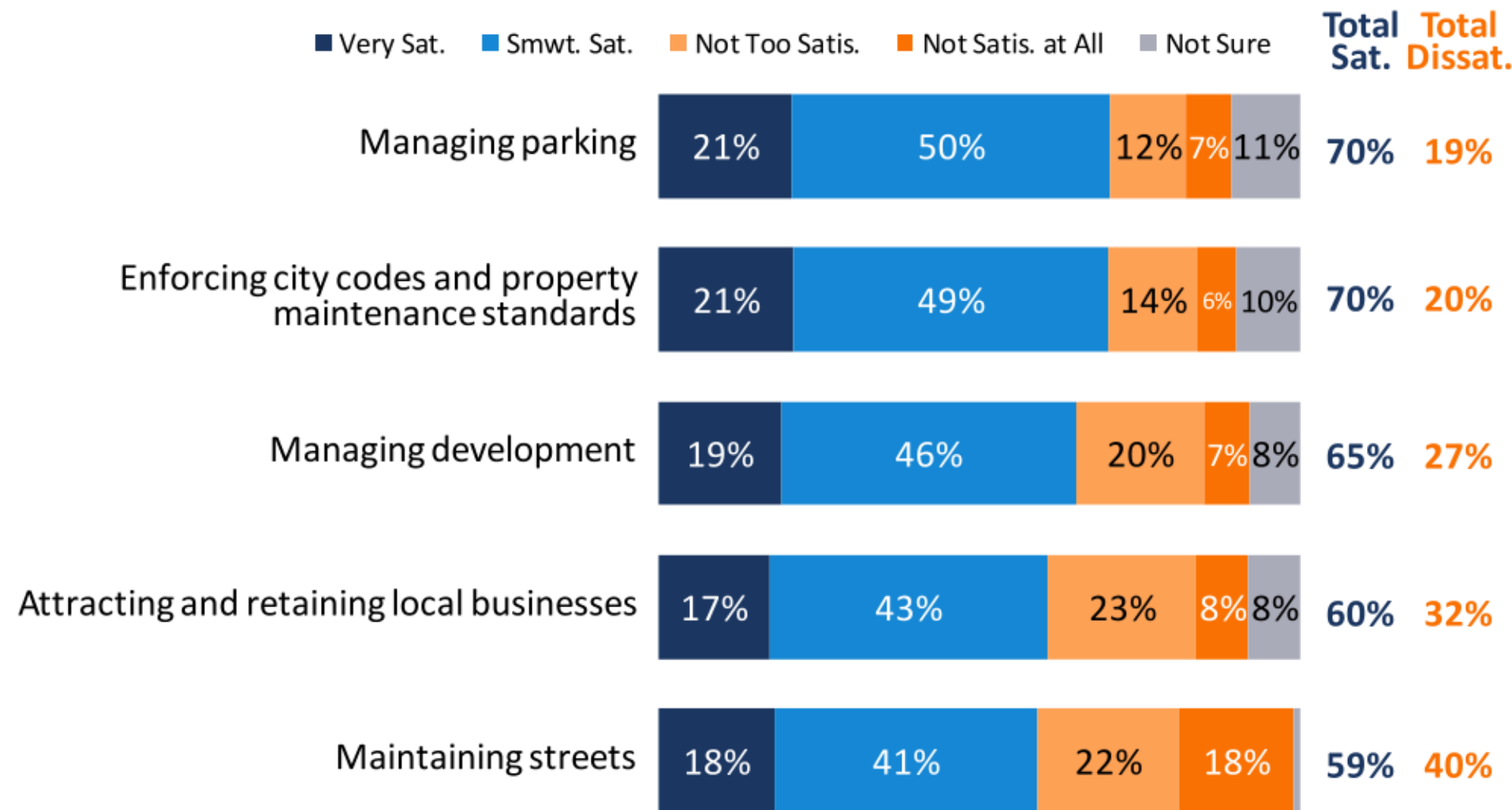
# Residents are most satisfied with libraries, utilities, and police services.

*I am going to read you the same list of services. Please tell me how satisfied you are with each service. Are you very satisfied, somewhat satisfied, not too satisfied, or not satisfied at all?*



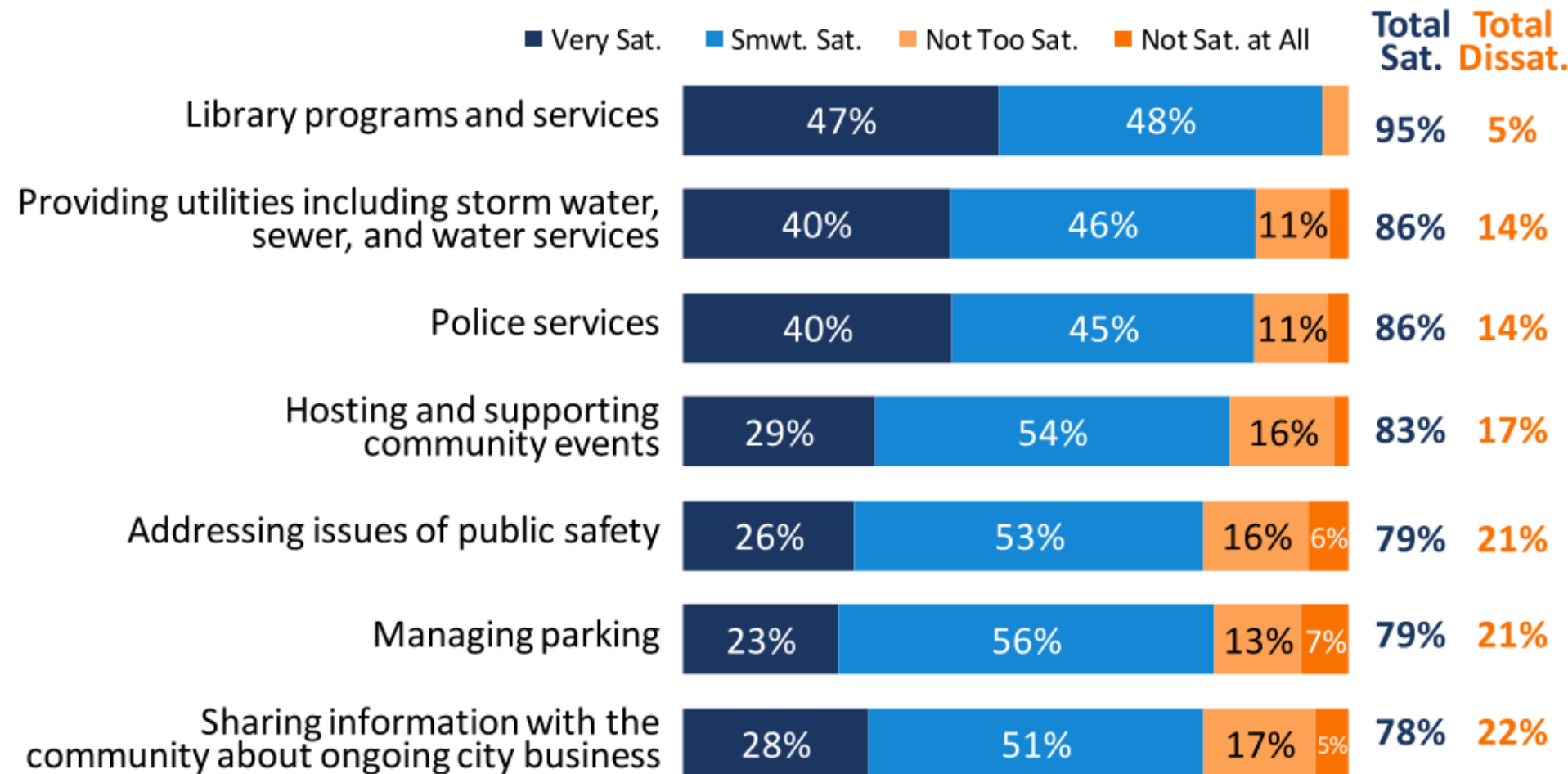


# They see a bit more room for improvement in street maintenance and business retention.



# Removing those who don't know services well enough to rate them, we see library, utility and police services are especially highly rated.

*(Informed Satisfaction Ratings)*



# Satisfaction is lower for street maintenance.

(Informed Satisfaction Ratings)

■ Very Sat. ■ Smwt. Sat. ■ Not Too Sat. ■ Not Sat. at All

**Total Sat.** **Total Dissat.**

Enforcing city codes and property maintenance standards

23%

55%

15%

7%

**78%**

**22%**

Creating safe places for people to walk and bike

27%

50%

18%

6%

**77%**

**23%**

Managing development

20%

51%

22%

7%

**71%**

**29%**

Attracting and retaining local businesses

19%

47%

25%

9%

**65%**

**35%**

Maintaining streets

19%

41%

22%

18%

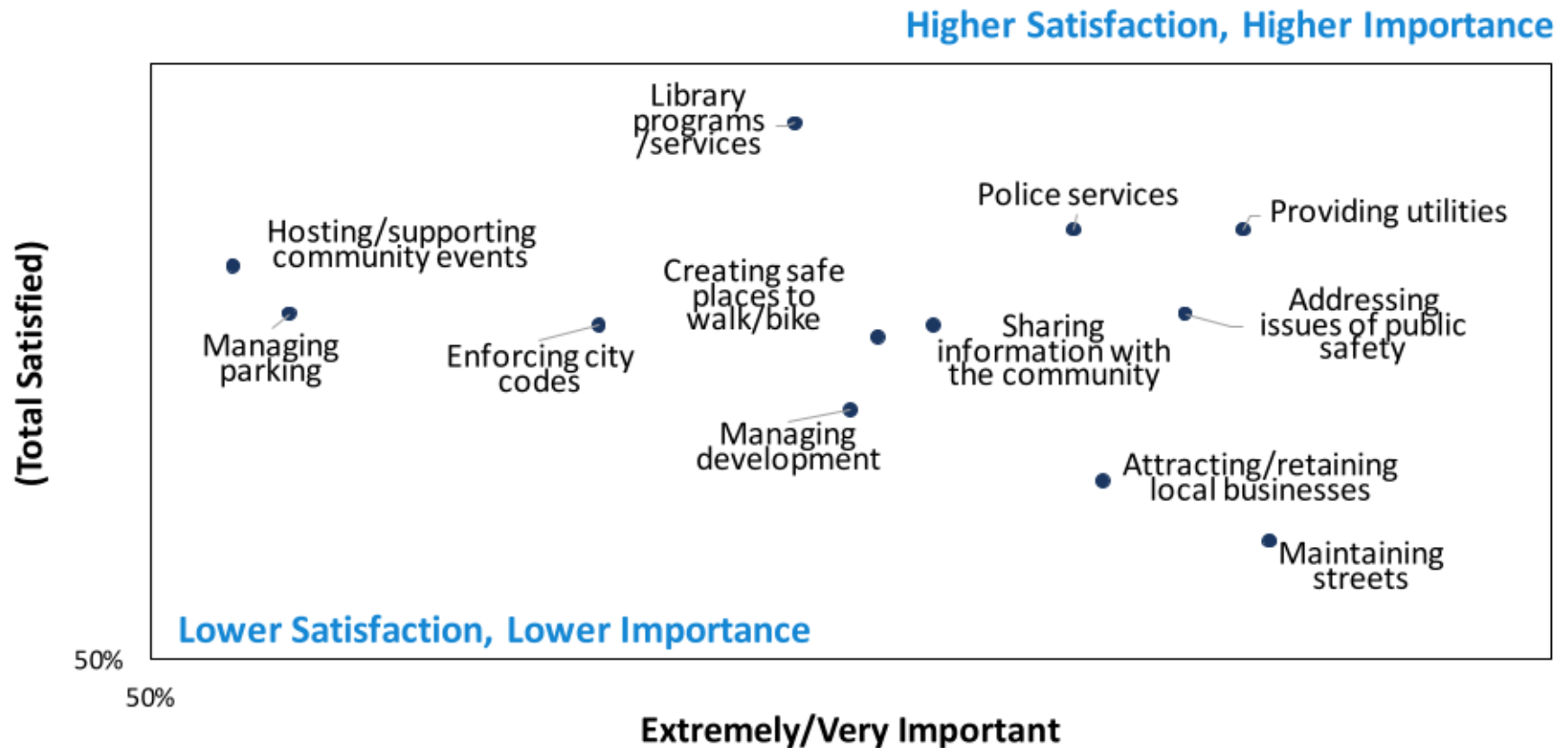
**60%**

**40%**



# Satisfaction and importance are both relatively high for utilities and public safety.

(Informed Satisfaction Ratings)



Q4. Let me ask you about some specific City services provided to Milwaukee residents. Please tell me how important each service is to making Milwaukee a good place to live: extremely important, very important, somewhat important, or not too important. If you have no opinion or don't know about a service I mention to you, you can tell me that too.

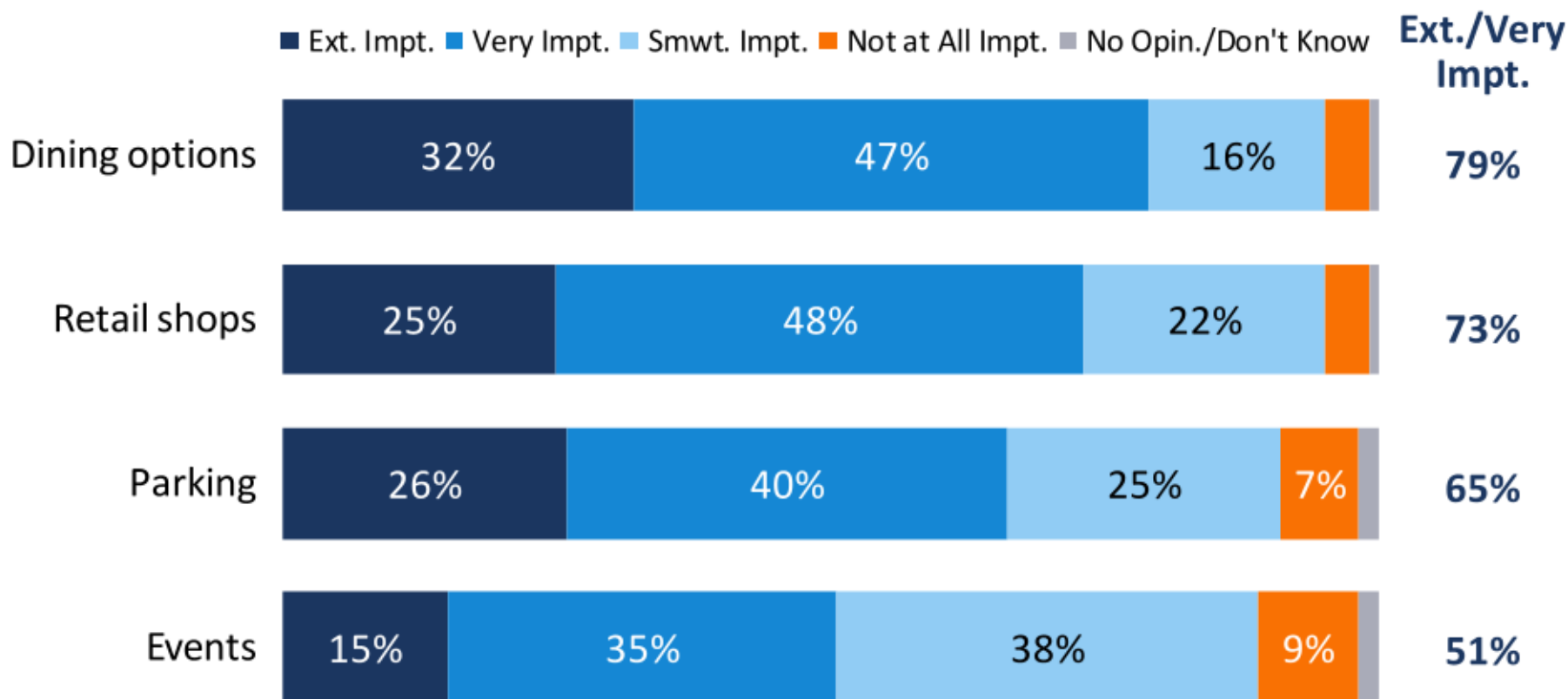
Q5. I am going to read you the same list of services. Please tell me how satisfied you are with each service. Are you very satisfied, somewhat satisfied, not too satisfied, or not satisfied at all?



# **Views of Downtown**

# Residents especially value dining options and retail shops for Milwaukie's downtown.

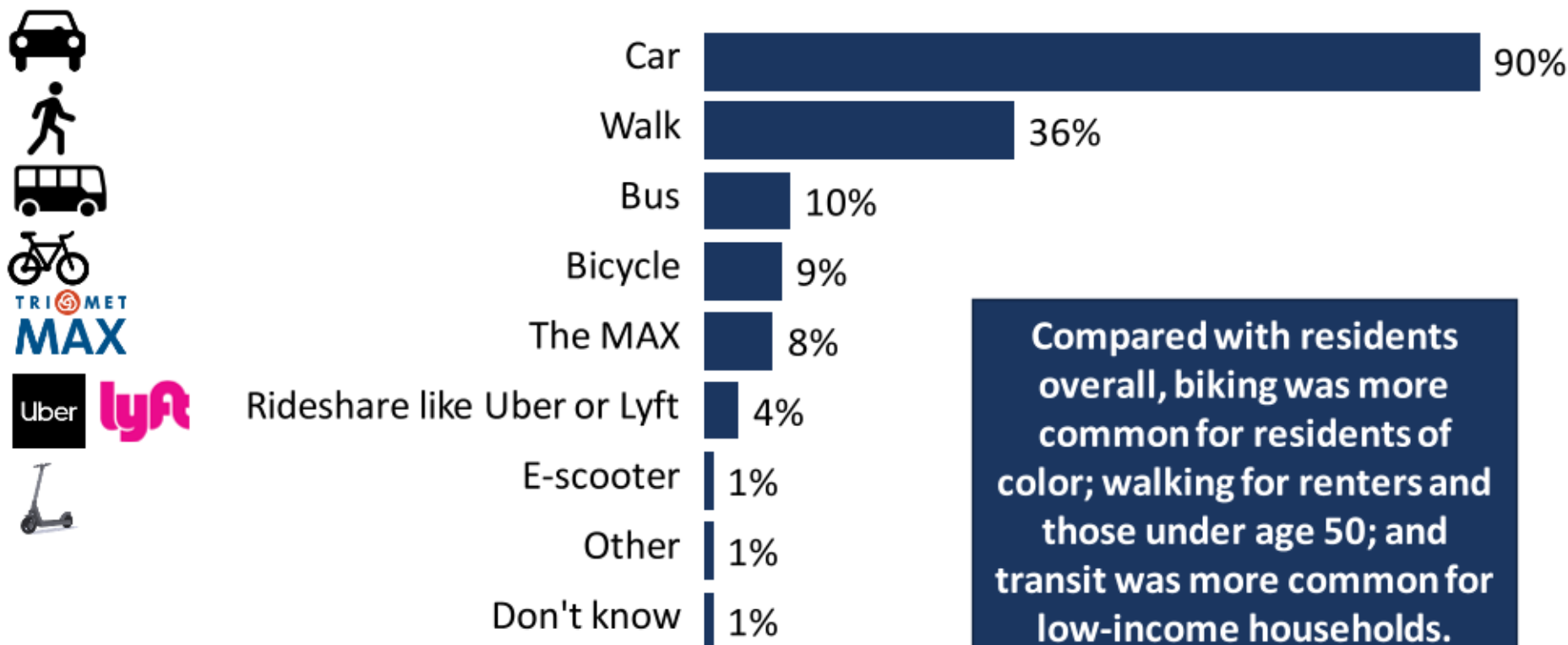
*I am going to read you a list of types of shops and services that could be added to Milwaukie's downtown. Please tell me whether addressing that is extremely important, very important, somewhat important or not at all important. If you have no opinion, you can tell me that too.*



# Nine in ten get to and from downtown by car; more than one-third walk there.

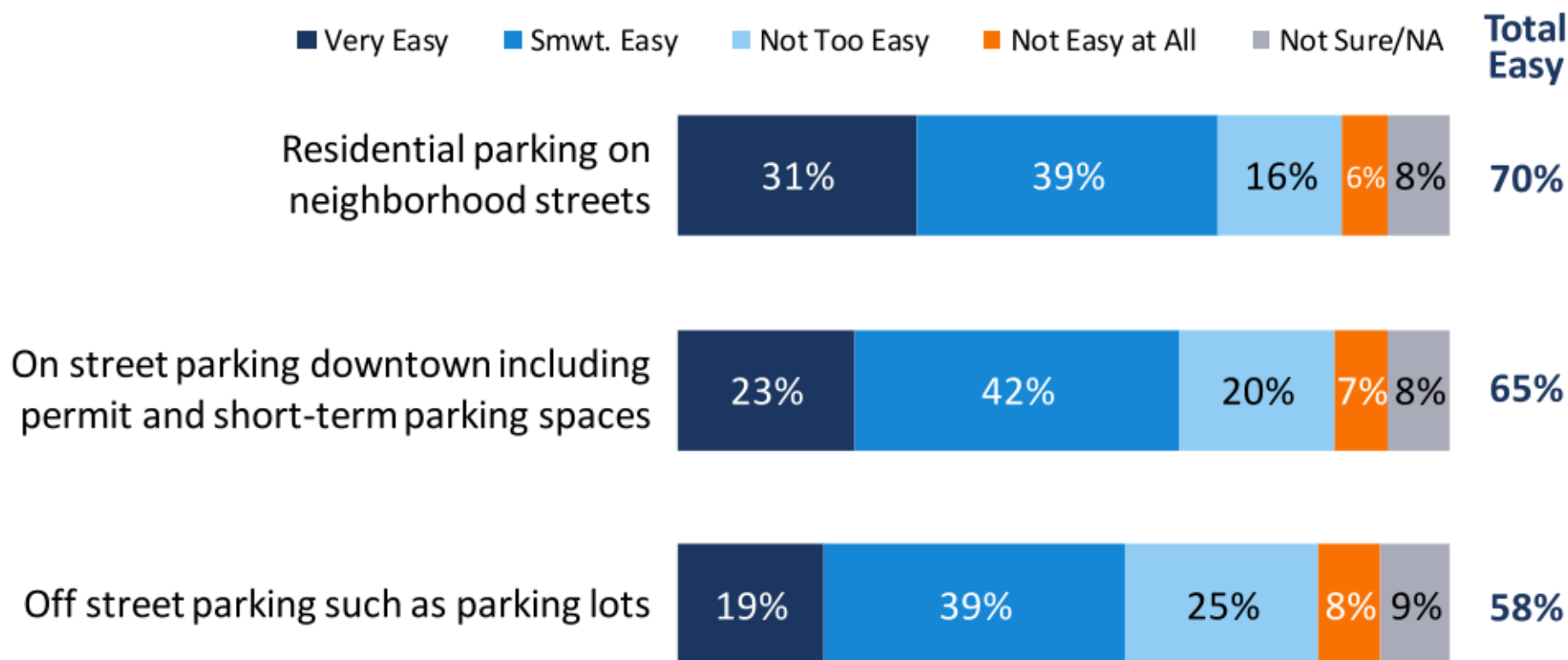
*Which of the following transportation options do you use most frequently to travel to and from downtown Milwaukie?*

*(Multiple Responses Accepted)*



# Most believe it is easy to park downtown, particularly in residential areas.

*I am going to read you a list types of parking that exist in downtown Milwaukee. Please tell me how easy it is for you personally to be able to find that type of parking in downtown Milwaukee. Is it very easy, somewhat easy, not too easy, or not easy at all to find that type of parking in downtown Milwaukee?*

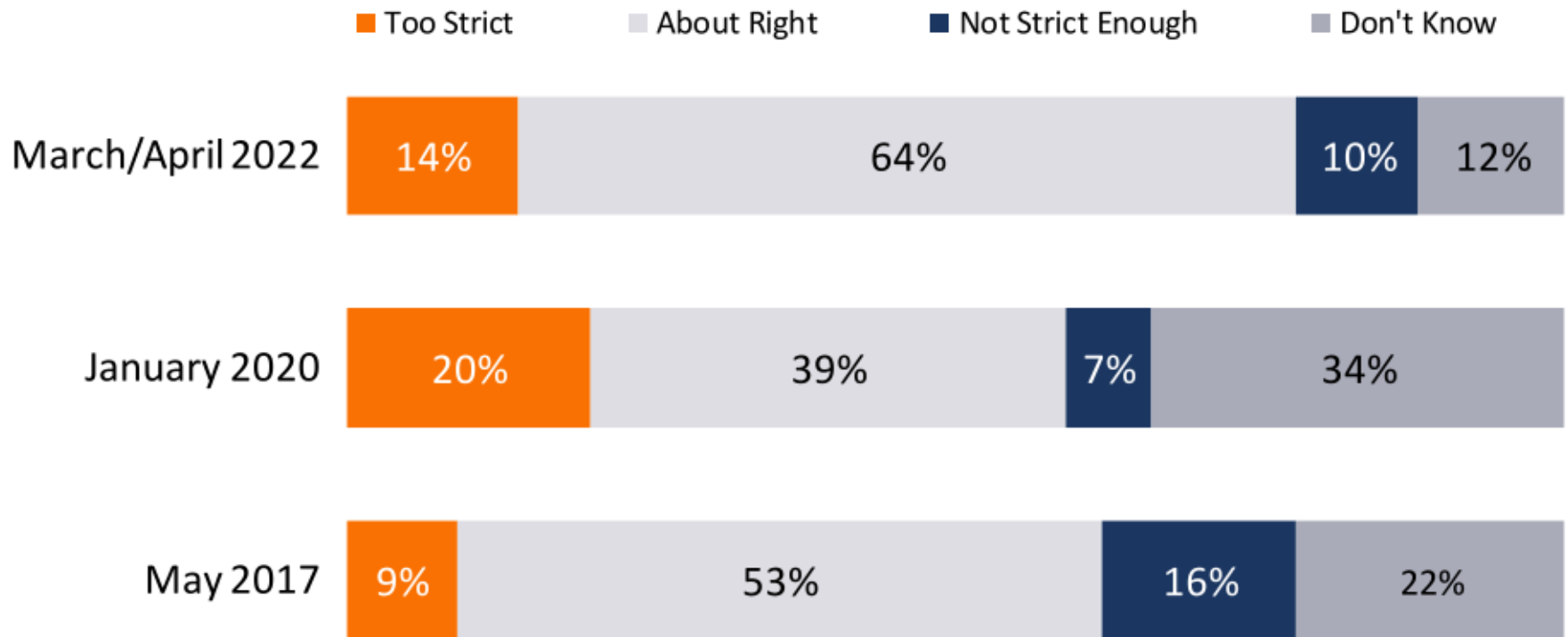




# **Streets and Property Maintenance**

# Nearly two-thirds believe city codes for property maintenance are about right.

*Generally speaking, do you think the city codes for property maintenance are: too strict, about right, or not strict enough?*



# Residents are split on utility costs – nearly as many say they are too high as say they are about right.

*Switching gears, do you think the cost of utilities in the City of Milwaukie is: too high, the right amount, or too low?*

■ Too High   ■ The Right Amount   ■ Too Low   ■ Don't Know

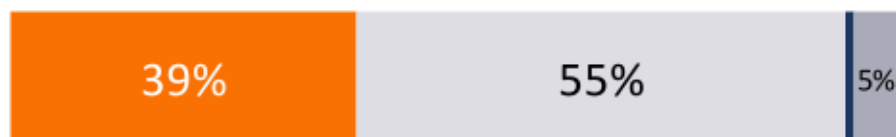
March/April 2022



January 2020



May 2017



**Residents of color, including Latinos, are especially likely to see utility costs as too high.**

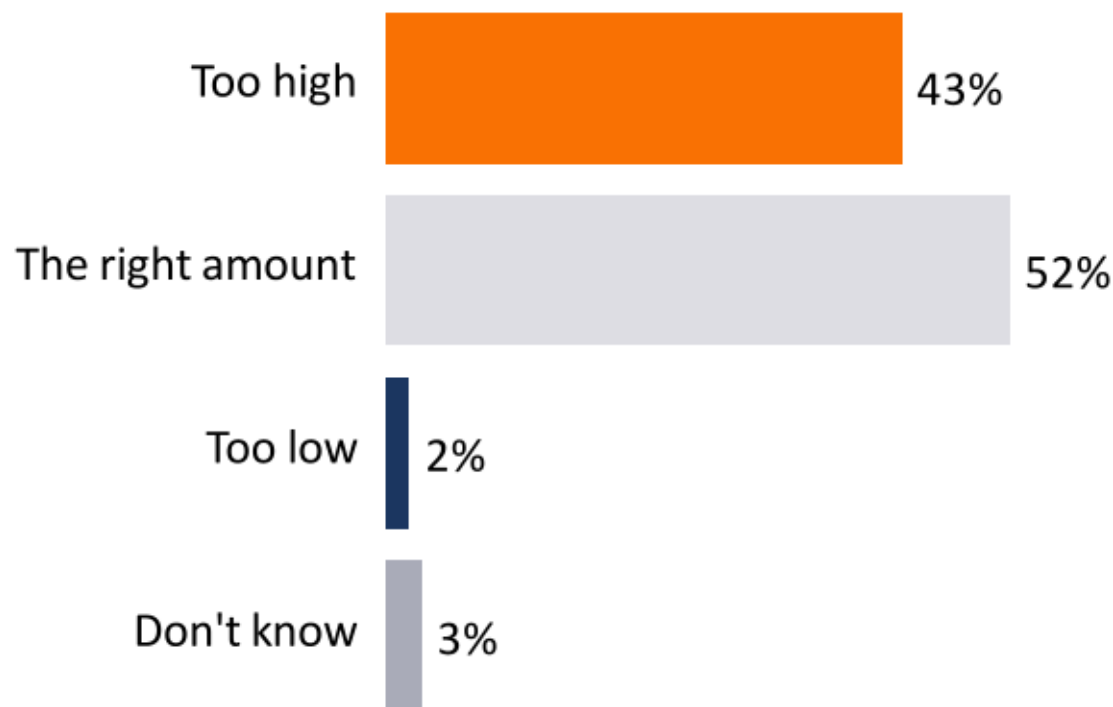
**71% of low-income households think these costs are too**



# Upon hearing the average utility bill and what is provided, a slim majority says the amount is “about right.”

*Right now the average City of Milwaukie utility bill for a single-family household is \$135. This includes water, wastewater, storm water, street, and transportation system charges.*

*Having heard this, do you think the cost of utilities in the City of Milwaukie is: too high, the right amount, or too low?*



**This information increased the overall share saying utilities are at the “right amount” by five points.**

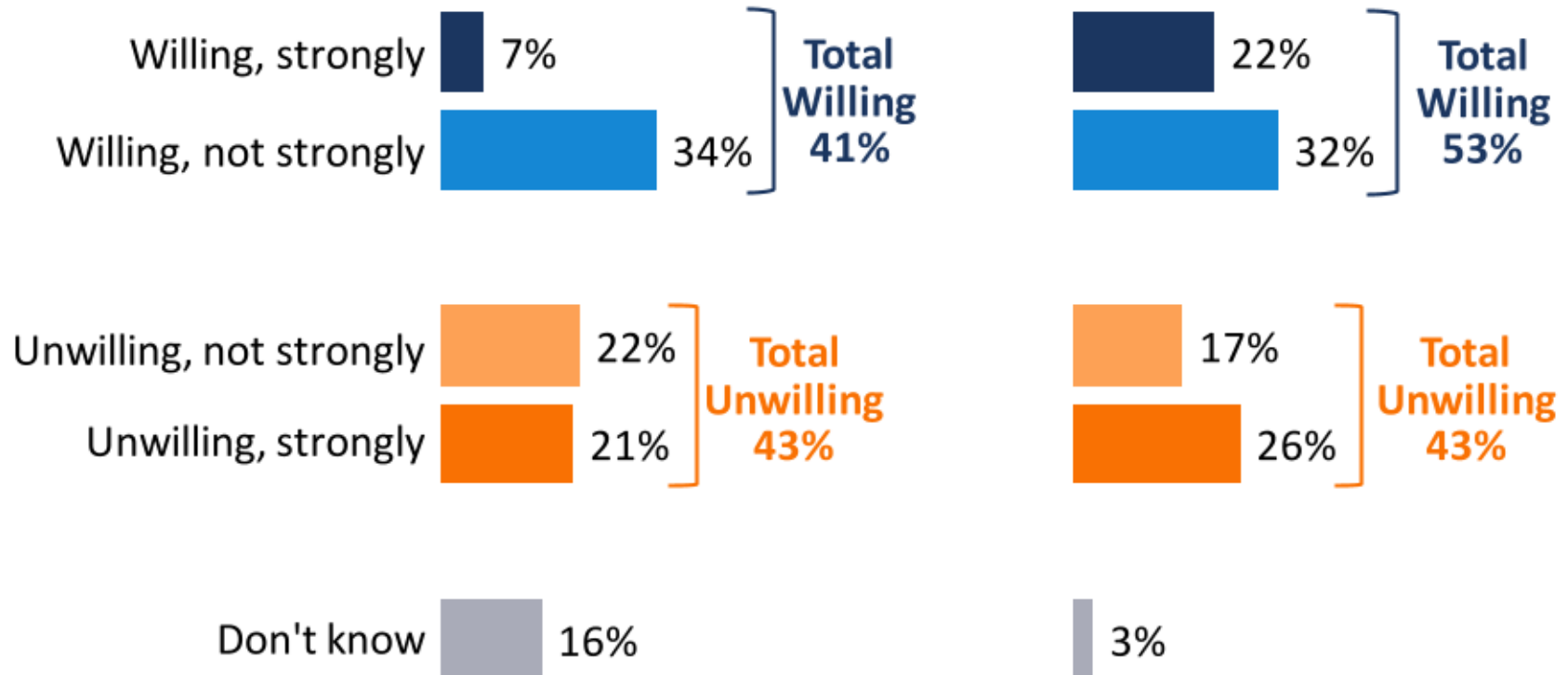
**For residents of color and low-income residents, the share saying “the right amount” increased by at least 10 points with this context.**

# In principle, a majority is willing to pay for maintenance of side streets.

*Would you be willing or unwilling to pay more in fees for increased maintenance of side streets?*

January 2020

March/April 2022

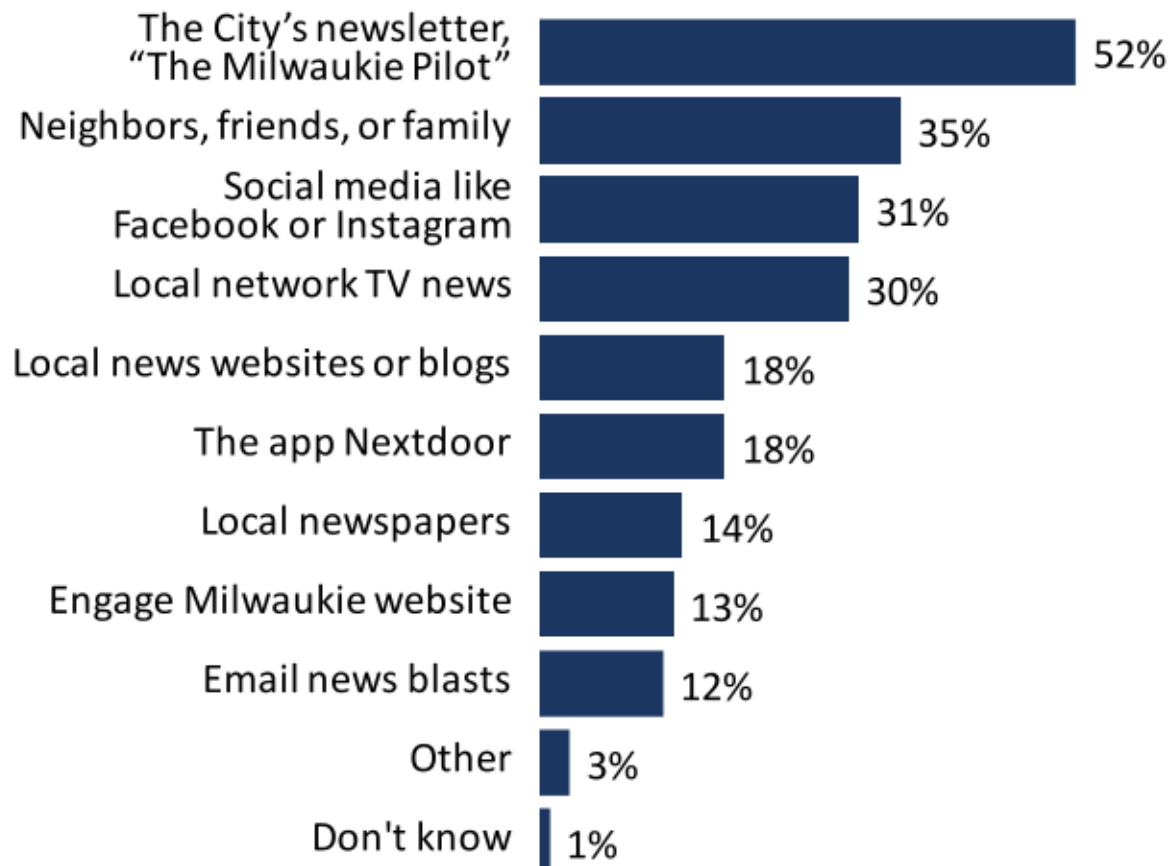




# **Communication with City Government**

# Many residents get City news from *The Milwaukie Pilot*, neighbors and social media.

*From which of the following sources do you generally get most of your news about the City of Milwaukie?  
(Multiple Responses Accepted)*



**Younger residents and residents of color are more likely to say they get news from social media.**

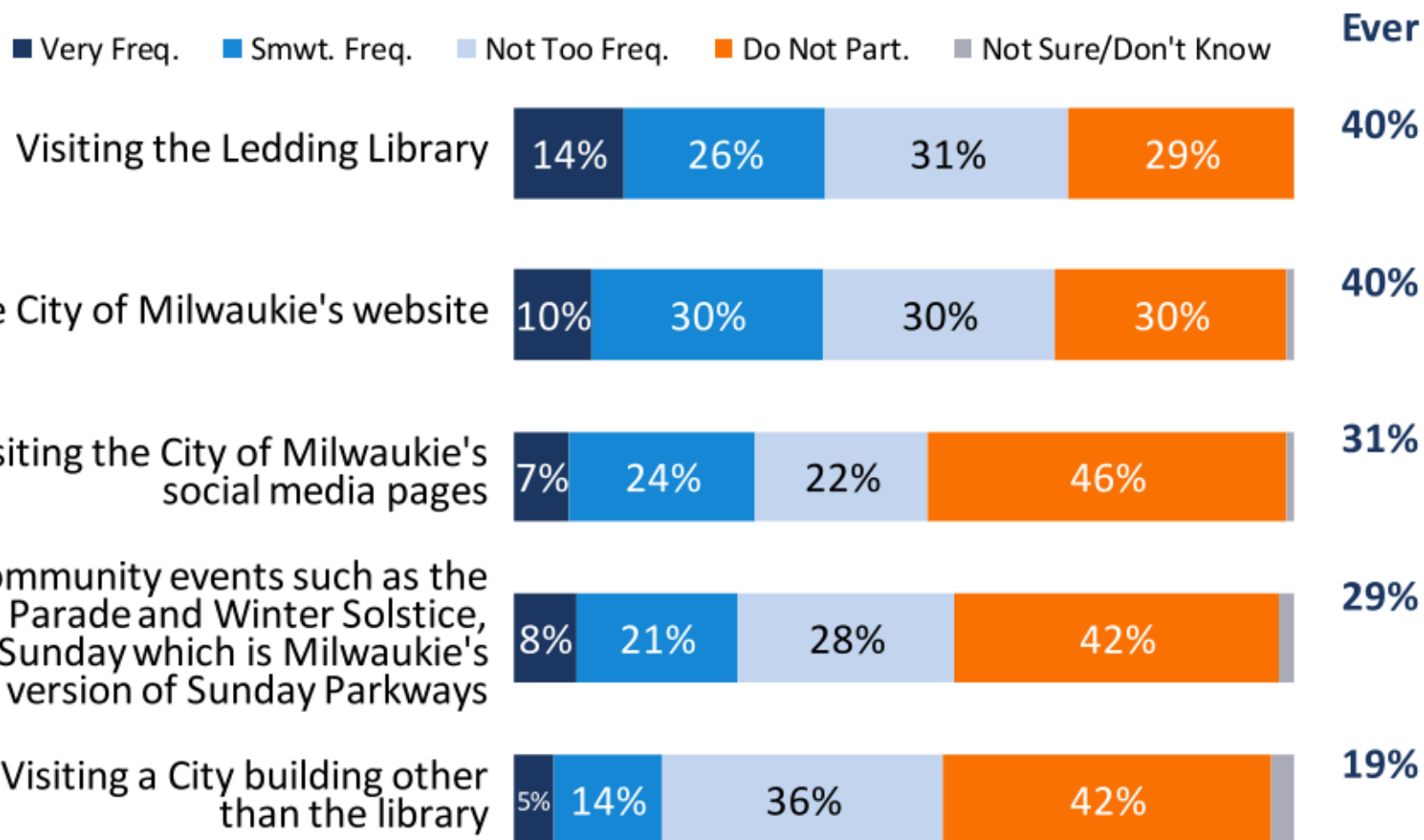
**Residents in the lowest and highest income brackets rely more on The Milwaukie Pilot; middle-income households said they look to social media more.**

# Attending meetings, submitting feedback on the website, and contacting electeds are the most common forms of contact with government.

*Below is a list of methods that some City of Milwaukie residents use to participate in City government or give their opinion to City decision-makers. Please indicate if you personally have used that method to participate or give your opinion to the City of Milwaukie.*



# Two in five say they visit the library or the City website.



Q19. I am going to read you a list of ways that some people interact with the City of Milwaukie. Please tell me how frequently you personally participate in that particular activity. Do you participate very frequently, somewhat frequently, not too frequently, or do you not participate in that activity at all? If you aren't sure, you can tell me that, too.

# The shares who visit the website and library have grown since 2020, but the share who report attending City events has declined.

(Ever)

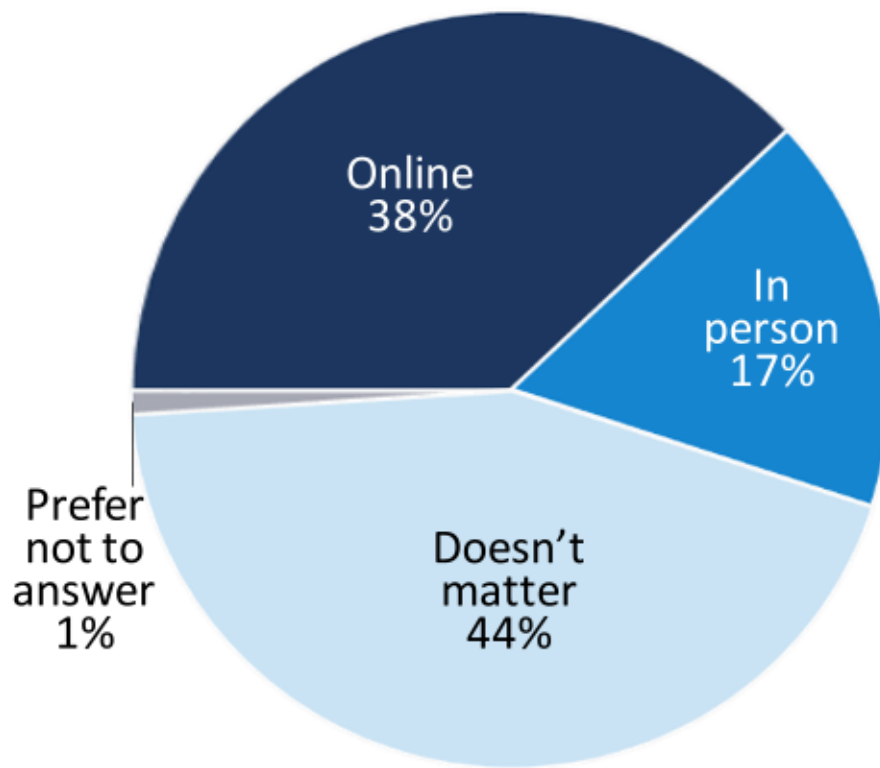
Interaction with the City of Milwaukie	January 2020	March/ April 2022	Difference
Visiting the City of Milwaukie's website	21%	40%	<b>+19%</b>
Visiting the Ledding Library	29%	40%	<b>+11%</b>
*Attending community events such as the Umbrella Parade and Winter Solstice, CAREFREE Sunday which is Milwaukie's version of Sunday Parkways	46%	29%	<b>-17%</b>

Q19. I am going to read you a list of ways that some people interact with the City of Milwaukie. Please tell me how frequently you personally participate in that particular activity. Do you participate very frequently, somewhat frequently, not too frequently, or do you not participate in that activity at all? If you aren't sure, you can tell me that, too. \*Worded Slightly Different in the January 2020 Survey



# A plurality of residents have no preference between in-person and online contact.

*When it comes to interacting with the City, do you prefer to do so online or in-person?  
If it doesn't matter, you can tell me that too.*



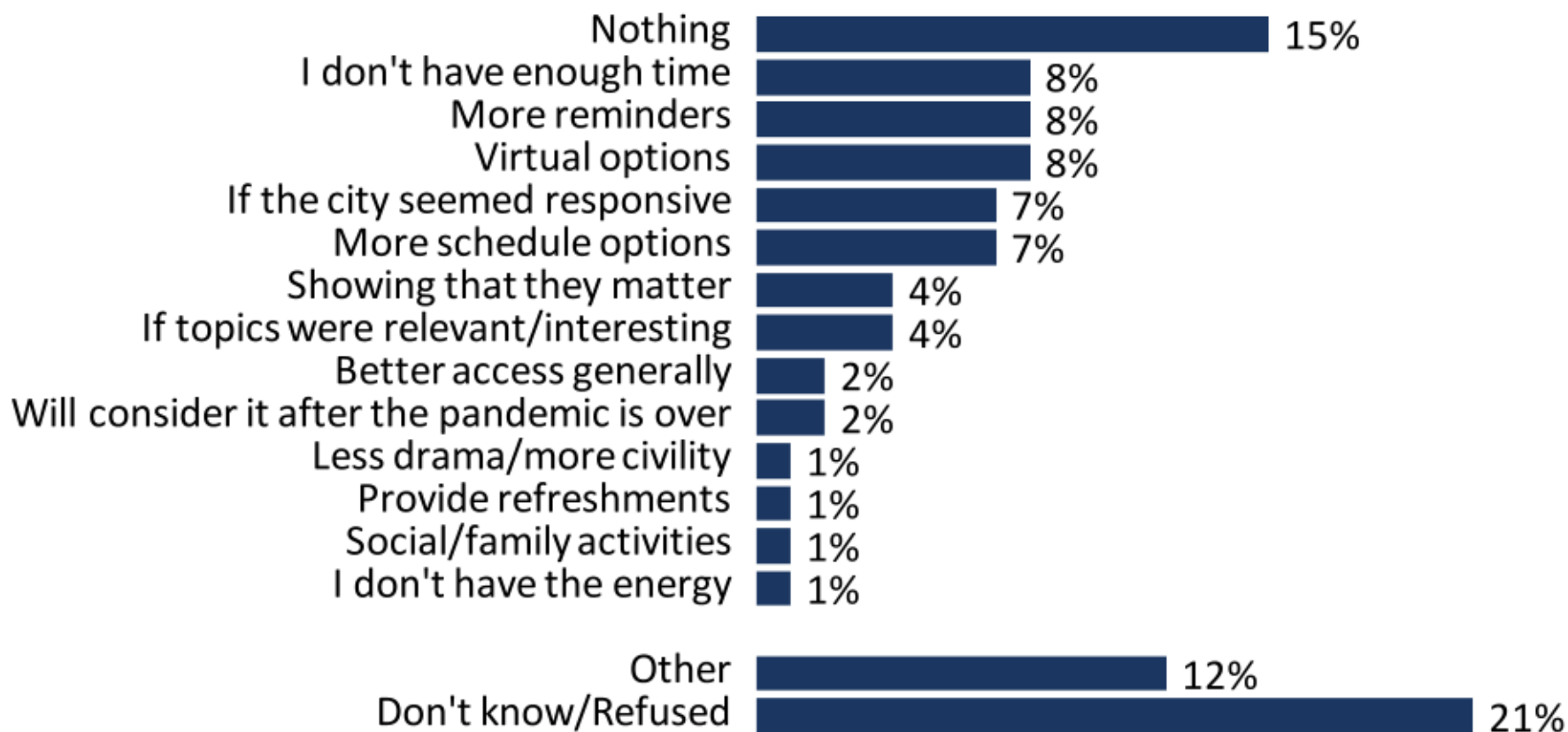
**Younger residents and homeowners are a bit more likely to prefer online interactions, but a plurality still says they have no preference.**



# Barriers to participation in City government vary widely – for many it is lack of interest.

*As you may know, the City has many meetings, boards, and other events designed to invite residents to share their opinions and priorities. Regardless of how often you participate in these types of events now, what would make you more likely to participate in these types of events?*

*(Open-ended)*



# Verbatim Responses on Barriers to Participation

If they were downtown at the same time as other events, like the Farmers Market or First Friday, so it was convenient to stop by one on the way to the other, when I'm already downtown.

If I saw real change for the residents' benefit happening.

I like they are held in evenings. Zooming in has been awesome. I want that to continue, as a person with a kid it has allowed me to attend so much more.

If it were outdoors with fun family activities.

I would participate if the outcome was not predictable. The results of the meetings for public input show that government does not listen to public input.

Being notified about them would be a good start.

Nothing, they don't really listen anyway. It's all politics.

If they were more accessible than the last several years. If they were more to the point and structured and less of a community meet and greet at a park or in a parking lot.

Allow residents to submit opinions and priorities remotely and candidly.



# Conclusions

# Conclusions

- In general, residents are satisfied with quality of life and approve of the City's work providing City services, spending tax dollars and seeking public input.
- Road repairs, homelessness, crime and housing costs are key concerns that residents would like the City to address. Notably, 56% believe housing costs are too high – a bit lower than in prior years, but especially driven by concern among renters and lower-income households.
- The services residents value most include street maintenance, attracting/retaining local businesses, police services, public safety and utilities. They are largely satisfied with many of these, with room for improvement on attracting and retaining local businesses and maintaining roads.
- Most say property maintenance codes are about right, and while most are aware of the new tree code relatively few know “a great deal” about it.
- A majority is willing to pay more in fees for side street maintenance.
- By a very narrow margin residents believe utility costs are at the right amount and hearing the average figure and what it pays for increases that slightly to a majority. Cost-sensitivity is higher among low-income households and people of color.

**For more information,  
contact:**



OPINION  
RESEARCH  
& STRATEGY

1999 Harrison St., Suite 2020  
Oakland, CA 94612  
Phone (510) 451-9521  
Fax (510) 451-0384

**Dave Metz**

Dave@FM3research.com

**Miranda Everitt**

Miranda@FM3research.com