

Temporary Utility Assistance

Temporary Utility Assistance Program

The Temporary Utility Assistance Program was established to provide individuals and families in need temporary assistance with paying their City of Milwaukie utility bill. For purpose of the Temporary Utility Payment Assistance Program, utilities include: water, sanitary sewer, stormwater, and street maintenance.

Funding for this program is provided by the City and will be administered by a non-profit the St Vincent DePaul Society. To launch the program, the City contributed \$50,000 to the fund. All donations will be placed into a fund used exclusively for emergency utility assistance. Donations are tax-deductible under section 170(c)(1).

Eligibility Requirements

In order to be eligible to receive financial assistance, an individual or family utility customer ("Customer") must meet the following minimum qualifications, in addition to any further eligibility requirements established by City:

1. Only customer accounts in the name of individual(s) or a family trust where the testators are residents in the dwelling are eligible; LLCs, LLPs, incorporated entities, and the like are not eligible.
2. The utility service address must be within the City of Milwaukie, or the portions of unincorporated Clackamas County served by the City.
3. The utility service is to a single family dwelling or accessory dwelling unit, the customer resides at the dwelling, and the utility account is in the name of the occupant of the dwelling.
4. Customer must show emergency financial need, such as loss of income or unexpected and unusual necessary expense combined with lack of resources to satisfy the need.

Program Restrictions

Customers receiving assistance through the program must comply with the following requirements:

1. The maximum amount of assistance per Customer is limited to \$200.00 per month.
2. Customer may not receive program assistance for more than two months within a rolling 12-month period.
3. Assistance is limited to the availability of funds.

Request Funds

If you meet the eligibility requirements listed above, please contact the St Vincent DePaul Financial Assistance Hotline to request assistance. Phone: 971-236-2111.