



PROVIDENCE

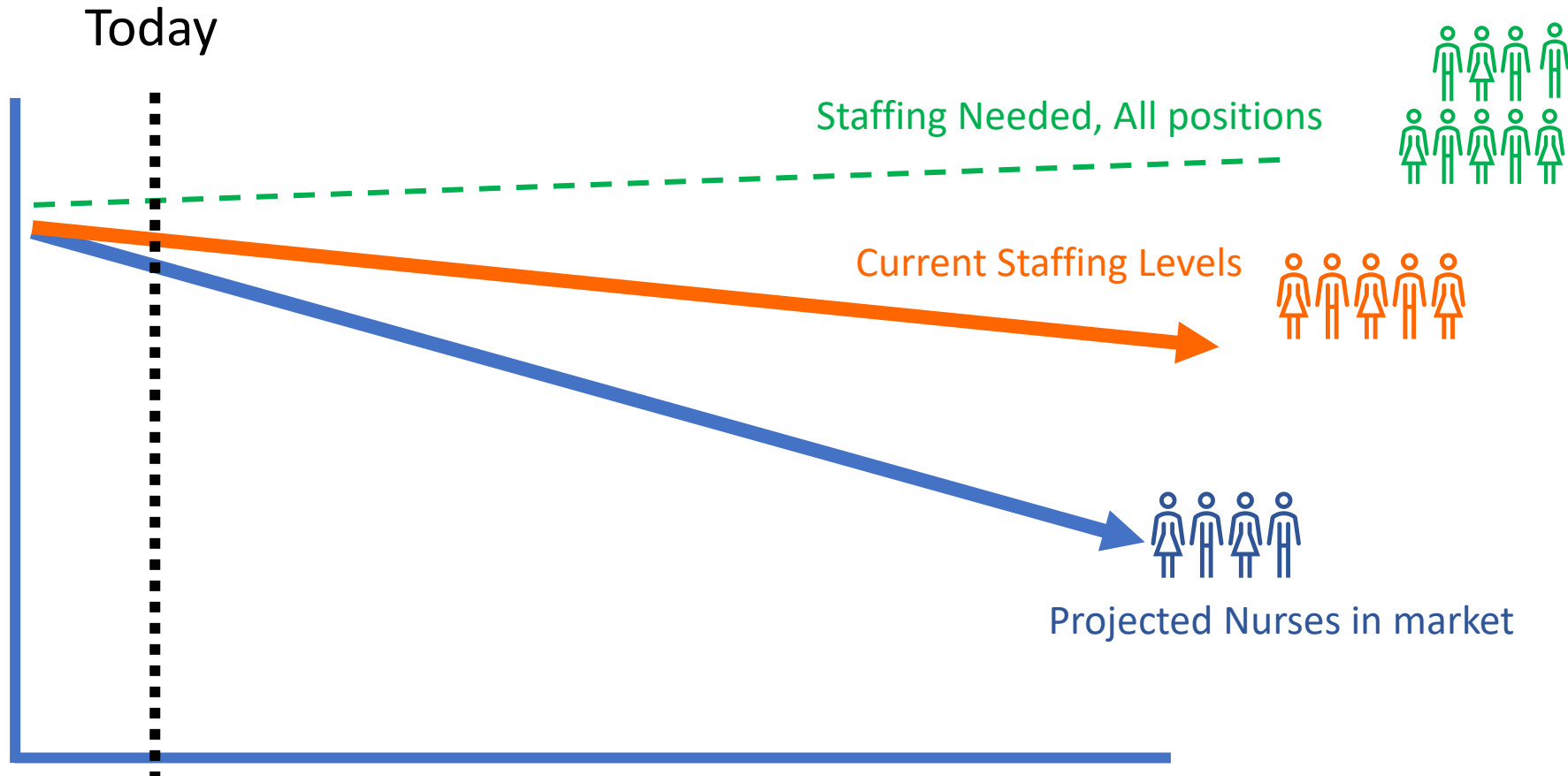
Milwaukie
Hospital

Agenda

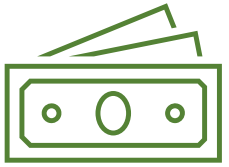
- Who we are
- Current state of health care: challenges and solutions
- Serving the Community
 - Providence Milwaukie Family Medicine Residency Program
 - Dr. Justin
 - Providence ElderPlace
 - Joan Corilla
- Q&A

Challenge: Health care staffing (nationally)

- **25% reduction in staffing** since pandemic began in 2020
- **Early retirements**, 55% of nurses age 50+ expect to retire within 5 years
- Physician and nursing shortages



Our Solution Strategy



Retention and Recruitment:

Bonus opportunities, Culture and Mission

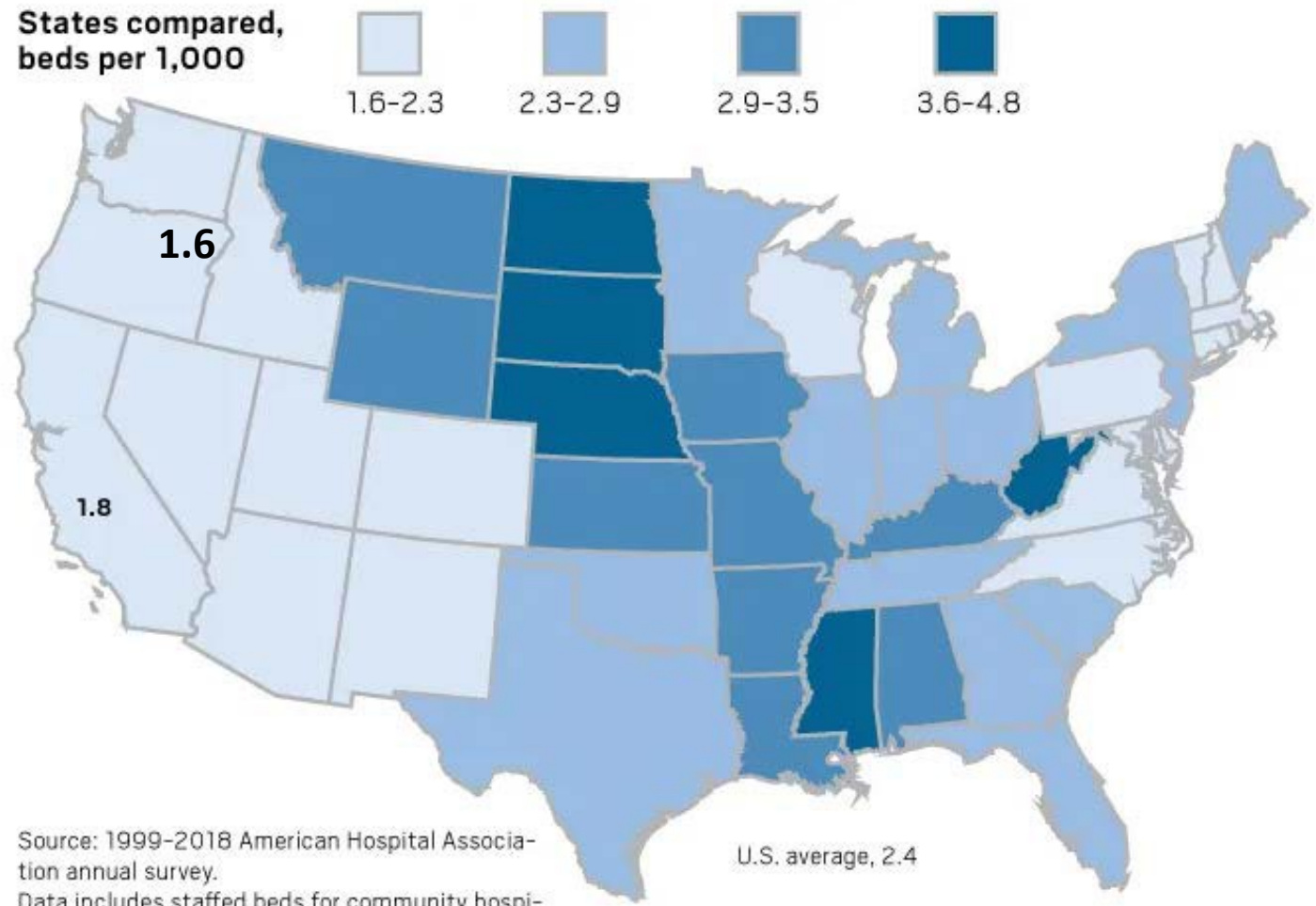


Growing Our Own:

scholarships, tuition assistance, flexible schedules, new caregiver roles (patient care techs)

Challenge: Inpatient Bed Shortage

Oregon is the least “bedded” state in the US at 1.6 per 1,000



According to the 2019 American Hospital Directory, California had 341 hospitals with 74,186 total beds.

Our Solution Strategy



Creative Service Growth

Repurposing inpatient space, Direct Access Colonoscopy Clinic



Primary Care services, continue to serve the community need, service expansion



Community partnerships and physician recruitment, specialty services

Environmental Stewardship

- 2022- Practice Greenhealth's Emerald Award
(Awarded to the top 20% of hospitals)
- Anesthesia-related emissions have been reduced by 92.3%.
- Across the 7 emissions categories that comprise our ISFP measure, Milwaukie's emissions are down by 14.74%, from baseline year (2019).
(Outstanding is 10%.)

Environmental Stewardship

- In 2021, at 52%, Milwaukie was the only hospital in Providence system to achieve goal of keeping >50% of our hospital waste out of a landfill or incinerator.
- Comprehensive water consumption audit completed this fall, with report pending.
- Enrolled in Cool Food Pledge to assess/manage/reduce the carbon-intensity of meals served, as well as address both upstream and downstream food waste.

What is Providence ElderPlace - PACE

- Program of all-inclusive care for the elderly active in 32 states
- Providence ElderPlace in Oregon for 30+ years
- Provides wrap-around care for seniors accessing Medicaid for long term care
- Why PACE?
 - Low emergency room utilization (< 1 visit per year/per member)
 - Low hospital readmission (35% less than national avg)
 - Support for families and caregiver
 - High touch care management – whole team approach
 - High level of patient satisfaction
 - Care team focused on geriatric care
 - Serving low-income seniors
 - Adult Day program included

What do PACE Services include?

Care
Management

Behavioral
Health

Transition
Support





Life with
Providence
ElderPlace
Milwaukie

Providence ElderPlace Milwaukie

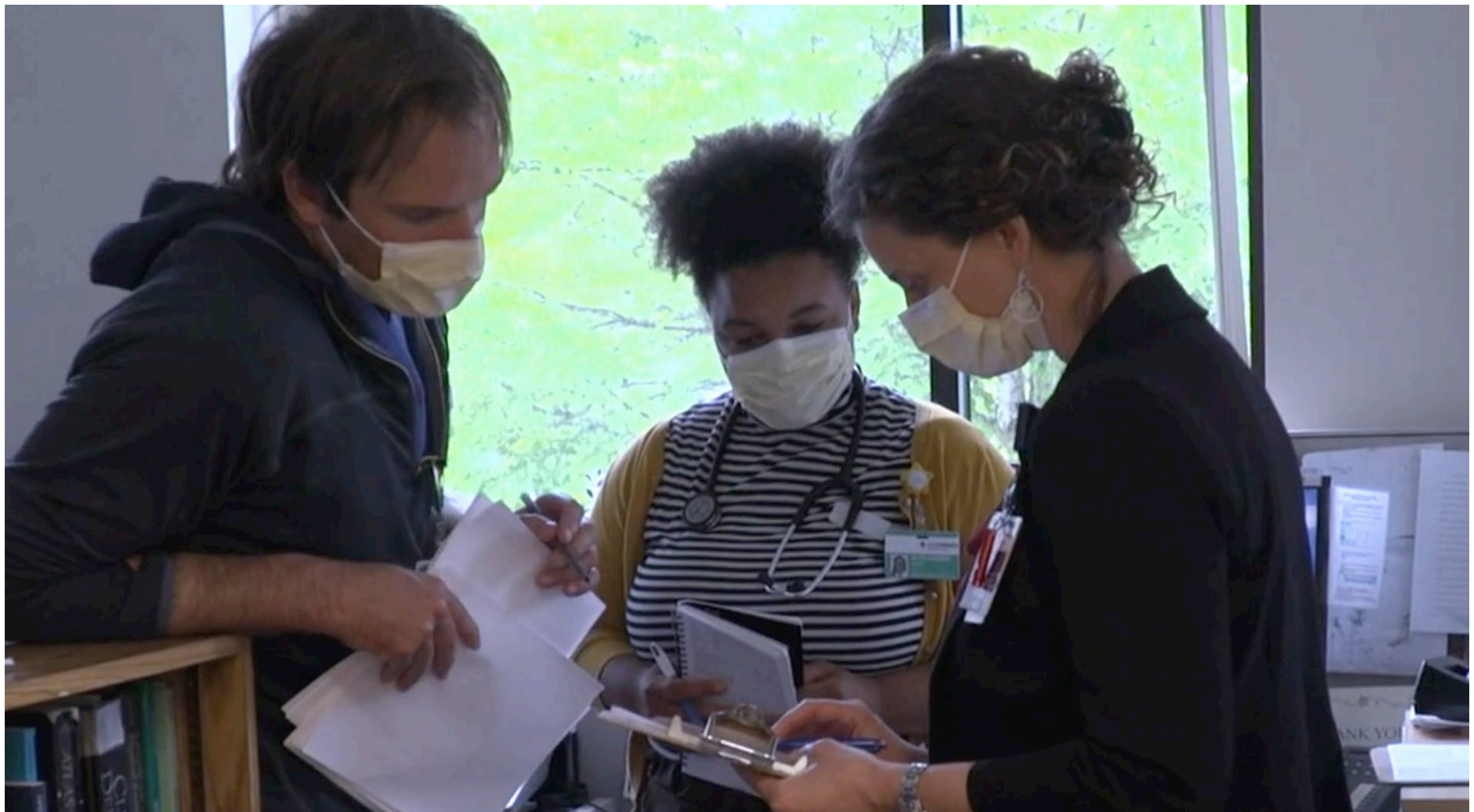
- We serve over 300 participants at ElderPlace Milwaukie
- 60 Caregivers – range of experience with development opportunities
- 2nd largest, fastest growing PACE site in Oregon
- We contract with Adult Foster Homes, In-Home Care Agencies, Assisted Living and Skilled Nursing in the community
- We provide the support families need to maintain their employment
- We support people living in their own homes and assisted living.
- We schedule and provide transportation to all medical appointments
- We provide medical care in the home and clinic











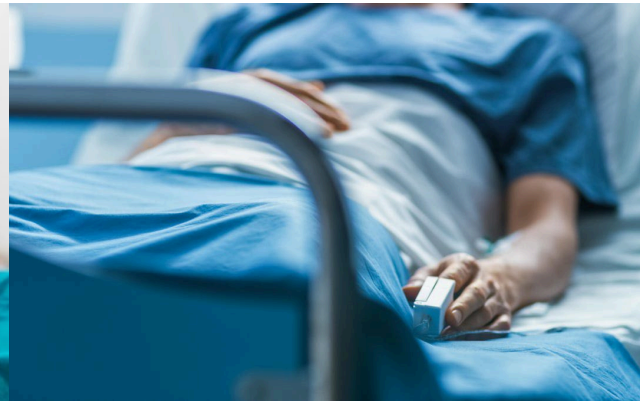






Opportunities for our Future

- Emergency Department growth.
- Behavioral health unmet needs.
- Labor shortage through technology.
- Expand community programming.



Questions?