

Information Systems and Technology (IST) Overview

The Information Systems and Technology Department (IST) serves the data, networking and voice needs of City staff and associated agencies. Its mission is to provide a secure efficient and well-coordinated computing and voice environment through local and wide area network systems; desktop computer systems; cost effective software selection and licensing; and the use of shared peripheral devices on the network.

Departmental Goals

- Enable current and proposed data, voice and video systems to be shared between City departments
- Work closely with partner agencies to share electronic data, which empower staff to effectively manipulate information for the purposes of providing useful, timely and accurate information to the public
- Develop Disaster Recovery plan for the City's data, network and voice systems
- Preserve and enhance our investment in the City's geographical information system (GIS)
- Help City staff utilize information technology more effectively

A Look at Current City Infrastructure:

Data	Network	Voice
<ul style="list-style-type: none">• 160+ desktop computers• 40+ laptop computers• 34+ networked servers• 38 networked printers• 130+ software applications (which includes the GIS system)	<ul style="list-style-type: none">• 1 shared internet connection (e-mail & web)• Firewall• 5 connected City government buildings	<ul style="list-style-type: none">• VoIP Teleph• 80+ cellular• 50+ pagers

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